International Journal of Research Publication and Reviews

Journal homepage: www.ijrpr.com ISSN 2582-7421

Book My Ticket

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ABSTRACT—

In In an increasingly fast-paced world, managing and booking events has become a complex task for organizers and attendees alike. The "Event Booking Platform" is an innovative web-based solution designed to streamline the event management process by providing an easy-to-use interface for booking events, purchasing tickets, and managing schedules. Built using the Django framework and PostgreSQL database, the platform offers a seamless experience for users to search, book, and pay for events in real-time. The platform incorporates features such as event reminders, ticketing, and payment integration, ensuring an efficient and reliable process for both event organizers and attendees.

The system leverages modern technologies to create a robust and scalable platform, capable of handling large events with ease. Users can enjoy a simple, intuitive interface, while event organizers benefit from comprehensive event management tools, including the ability to customize event details, track bookings, and handle payments. This paper presents the architecture, design choices, and validation process for the Event Booking Platform, demonstrating its potential to revolutionize event management and improve the user experience for both organizers and participants.

Keywords: ***Event booking, Django, PostgreSQL, event management, ticketing, payment integration, real-time booking, user experience, event organizers, scalable platform.***

1. Introduction

In today's fast-paced world, managing and booking events has become a daunting task for both event organizers and attendees. The process involves numerous steps, such as selecting the right event, purchasing tickets, managing schedules, and handling payments—each with its own set of complexities. This is especially challenging for users who are unfamiliar with the intricacies of event management platforms or for event organizers who need a streamlined and efficient solution. Without a proper system in place, attendees may face difficulties booking tickets, while organizers struggle with managing large-scale events efficiently.

Traditional event management solutions often involve fragmented processes, with multiple systems for ticket sales, scheduling, and payments, leading to confusion and inefficiency. While some platforms offer event booking services, they tend to be either too complex for users or too simplistic for event organizers, failing to meet the diverse needs of both parties. Furthermore, many event organizers lack the necessary tools to manage attendees, customize events, or ensure a smooth payment process. This creates a significant gap in the market for a comprehensive, user-friendly event booking platform..

To address this gap, we developed the Event Booking Platform, a smart, web-based solution that simplifies the entire event management and booking process. Built using the Django framework and integrated with PostgreSQL, the platform offers an intuitive interface for users to discover, book, and manage events seamlessly. The system ensures a smooth experience for both attendees and event organizers by providing key features such as real-time ticketing, event reminders, and secure payment integration. The platform is designed to handle both small and large-scale events, offering the flexibility needed for diverse event types

.By providing a centralized, easy-to-use platform, the Event Booking Platform aims to improve the event booking experience and streamline event management. This paper discusses the platform's architecture, implementation, and validation process, highlighting its potential to revolutionize how events are booked and managed in a more efficient, scalable, and user-friendly manner

2. METHODOLOGY

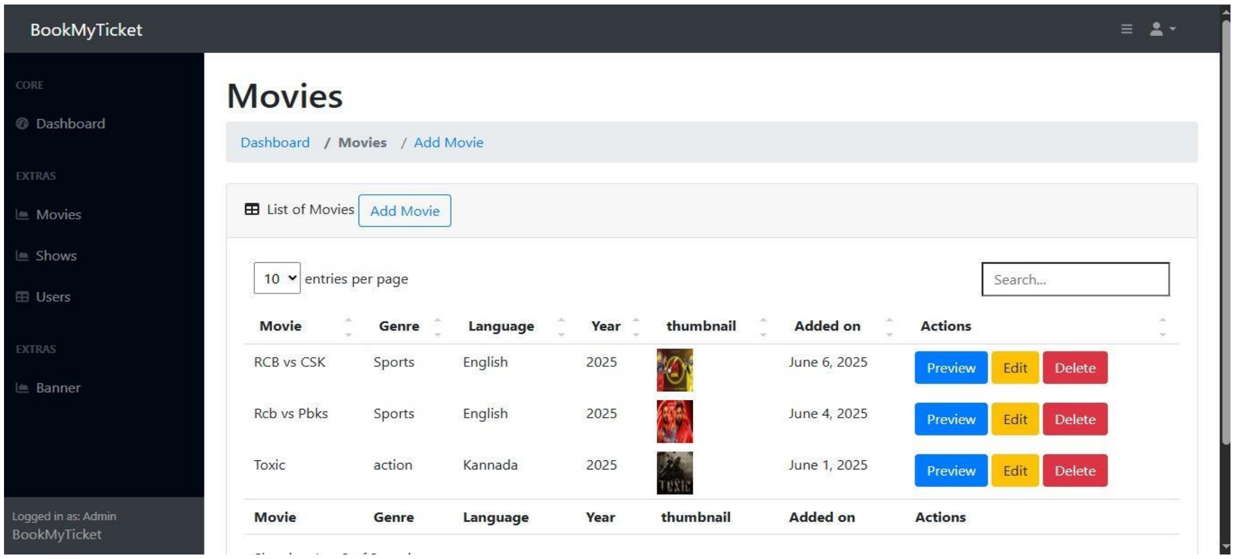
The development of the Event Booking Platform followed a structured, modular, and scalable approach to ensure a robust and user-friendly event management solution. The platform integrates a Django-based backend with a PostgreSQL database to manage event data, bookings, and payments efficiently. This section outlines the stages involved in designing, building, testing, and deploying the platform, ensuring a seamless event booking experience for both attendees and event organizers.

1. Requirement Gathering and Analysis

The first phase involved identifying primary user groups—event attendees, event organizers, and payment processors—to understand their unique requirements. Key functionalities determined were:

- Allow users to input event preferences such as event type, date, and location.
- Predict suitable events based on user preferences and availability.
- Suggest ticketing options and pricing models for events.
- Match users to relevant event categories and offers.
- Enable real-time interaction using a booking assistant interface.
- Maintain a secure and searchable chat history database.
- Provide role-based user access for admin-level monitoring.

A detailed Software Requirement Specification (SRS) document was created and used throughout the development life cycle.



Movie	Genre	Language	Year	thumbnail	Added on	Actions
RCB vs CSK	Sports	English	2025		June 6, 2025	Preview Edit Delete
Rcb vs Pbks	Sports	English	2025		June 4, 2025	Preview Edit Delete
Toxic	action	Kannada	2025		June 1, 2025	Preview Edit Delete
Movie	Genre	Language	Year	thumbnail	Added on	Actions

2. System Design

a. Architecture Selection

- **Frontend:** Built with HTML, CSS
- **Backend:** Developed using the Django web framework, enabling efficient routing, API integration, and data processing.
- **Database**: Utilized PostgreSQL for managing event-related data, bookings, and user information, ensuring scalability and reliability.

b. Database Design

- **User :** Stores user credentials and profile details.
- **Event :** Captures user inputs and AI responses for future audits.
- **Booking :** Records user bookings, including event selection and payment status..

- **Payment :** Tracks payment details and transaction status for bookings..

Relational constraints and data integrity were enforced using foreign keys.

2. Implementation

a. Backend Development

The backend handles user authentication, API requests, and event booking management.

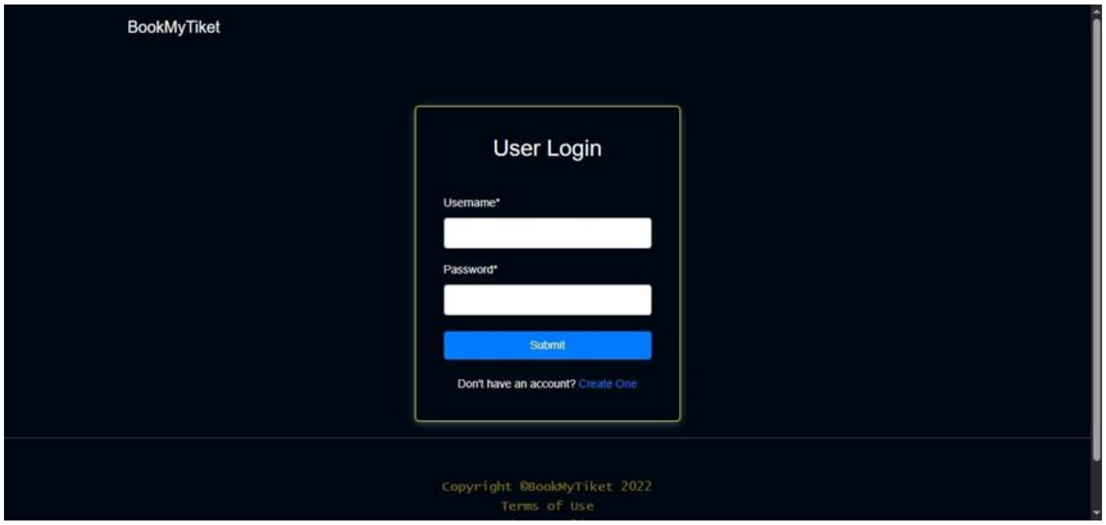
- RESTful APIs were built using Django views to support endpoints like /book-event, /register, and /get-booking-history.
- The event management layer processes booking data, event details, and user profiles for efficient handling of requests.
- Role-based permissions were enforced for event organizers and general users, ensuring appropriate access to event data and management features.

b. Frontend Development

A minimalistic, responsive UI was developed using:

- HTML/CSS for static content and event layout.
- Bootstrap 5 for layout responsiveness across devices.

Real-time communication was facilitated using **AJAX** or fetch() for asynchronous interactions, ensuring seamless event booking updates.


BookMyTiket
User Login
Username*
Password*
Submit
Don't have an account? Create One
Copyright ©BookMyTiket 2022
Terms of Use

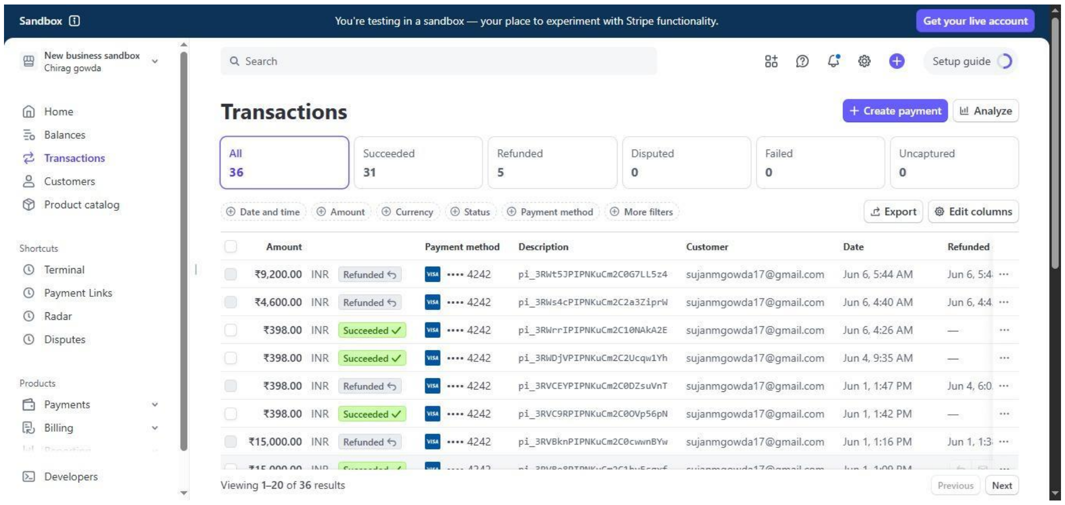
3. Stripe Integration

The Stripe API was integrated to handle secure payment processing for event bookings**..**

1. User payment requests are sent to the Stripe API for processing, including ticket purchases and any additional charges.
2. Stripe-generated responses include:
3. (i) Payment status(successful or failed).

   (ii) Transaction ID and payment method details.

   (iii) Receipt generation and email notifications to users..
4. Transaction data is logged for reconciliation, future audits, and user account updates;


Sandbox
You're testing in a sandbox — your place to experiment with Stripe functionality.
Get your live account

New business sandbox
Chirag gowda

Transactions

All	Succeeded	Refunded	Disputed	Failed	Uncaptured
36	31	5	0	0	0

Amount			Payment method	Description	Customer	Date	Refunded
₹9,200.00	INR	Refunded	•••• 4242	pi_3RWt5JPIPNKuCm2C0G7LL5z4	sujanmgowda17@gmail.com	Jun 6, 5:44 AM	Jun 6, 5:4
₹4,600.00	INR	Refunded	•••• 4242	pi_3RWs4cPIPNKuCm2C2a3ZiprW	sujanmgowda17@gmail.com	Jun 6, 4:40 AM	Jun 6, 4:4
₹398.00	INR	Succeeded ✓	•••• 4242	pi_3RWrrIPIPNKuCm2C10NAkA2E	sujanmgowda17@gmail.com	Jun 6, 4:26 AM	—
₹398.00	INR	Succeeded ✓	•••• 4242	pi_3RWDjVPIPNKuCm2C2Ucqw1Yh	sujanmgowda17@gmail.com	Jun 4, 9:35 AM	—
₹398.00	INR	Refunded	•••• 4242	pi_3RVCEYPIPNKuCm2C0DZsuVnT	sujanmgowda17@gmail.com	Jun 1, 1:47 PM	Jun 4, 6:0
₹398.00	INR	Succeeded ✓	•••• 4242	pi_3RVC9RPIPNKuCm2C0OVp56pN	sujanmgowda17@gmail.com	Jun 1, 1:42 PM	—
₹15,000.00	INR	Refunded	•••• 4242	pi_3RVBknPIPNKuCm2C0cwwnBYw	sujanmgowda17@gmail.com	Jun 1, 1:16 PM	Jun 1, 1:3

Viewing 1–20 of 36 results

4. **Testing and Validation**

A multi-layered testing approach was adopted:

- **Unit Testing** Each module—user registration, event booking, and payment processing—was tested individually.
- **Integration Testing**: Verified seamless flow between frontend input → backend API → payment processing → frontend output.
- **User Acceptance Testing (UAT)**: Input validation, booking confirmations, and secure payment handling were implemented to ensure data confidentiality and transaction security.
- **Security Testing**: Feedback was gathered from early testers to improve UX and payment system clarity.

Test cases were documented and run using Django's Test Case class.

5. **Deployment**

- The backend Django app was deployed using **Render** or **Heroku**.
- Frontend static files were hosted on **Netlify** or served via Django templates.
- Database provisioning used PostgreSQL in development and production environments.
- HTTPS and CORS policies were enforced for secure access.

6. **Future Enhancements**

To expand the system's functionality and reach, the following are proposed:

- Add multilingual support for event descriptions and notifications.
- Integrate live data from event organizers via APIs.
- Include document verification (ID, tickets) via OCR for event access.
- Implement a mobile-friendly PWA version of the platform.

The methodology adopted in this project ensured a systematic and structured development process, encompassing requirement analysis, architectural design, payment integration, implementation, and rigorous testing. By combining Django's robust backend framework with a user-centric design and secure payment handling, the Event Booking Platform delivers an efficient, accessible, and scalable solution for event booking and management. This approach not only streamlines event booking processes but also empowers users with a seamless and secure experience—bridging the gap between event organizers and attendee.

3.TESTING

To ensure the reliability, security, and user-friendliness of the Event Booking Platform, a comprehensive multi-level testing strategy was implemented. The testing covered all critical aspects of the system, including functionality, performance, security, and end-user experience.

The testing process included:

(i) Unit Testing

(ii)Integration Testing

(iii)User Acceptance Testing (UAT)

(iv)Security Testing

Unit testing was conducted to validate the behavior of individual components and logic blocks of the system. Django’s built-in unittest framework was utilized to write and run test cases, ensuring that all backend functionalities, such as event creation, booking processing, and payment handling, performed as expected.

1. Unit Testing

Unit testing was conducted to validate the behavior of individual components and logic blocks of the system. Django’s built-in unittest framework was utilized to write and run test cases.

Components Tested:

- **Models**: Verified correct creation and relationships between models such as User, Event, and Booking.
- **Views**: Tested request handling in endpoints like /register, /book-event, /get-booking-history.
- **Forms**: Validated input fields for event preferences, user details, and payment information.
- **Payment Integration Layer:** Ensured correct processing of payments and integration with Stripe API.

Example Tests:

- Invalid or missing user details prevent registration.
- Incorrect or blank event bookings are flagged by the system.
- Valid user payments are successfully processed and logged.
- In Event data is logged correctly in the Booking model.

2. Integration Testing

Integration testing was performed to confirm that the system modules work cohesively from input to output.

Test Scenarios:

- User submits event details → Booking information is stored → Payment process is initiated → Confirmation sent to user.
- Admin views event and booking history from the dashboard.
- Multiple users simultaneously booking events receive isolated, accurate booking confirmations.

Tools Used:

- Django test client for simulating form submissions and GET/POST requests.
- Manual tracing across models, API endpoints, and payment processing to validate data flow.

3. User Acceptance Testing (UAT)

UAT was conducted with a sample group of end-users including event attendees, organizers, and first-time users of the platform.

Test Cases:

- Registering and logging in to the platform.
- Submitting event preferences and booking tickets via the interface.
- Receiving booking confirmation, event details, and payment receipt.
- Exploring event categories and available discounts.

Feedback Incorporated:

- Enhanced mobile responsiveness of the booking interface.
- Simplified error messages for invalid booking details.
- Added real-time notifications for booking confirmations to improve UX.

4. Security Testing

Security testing was prioritized to ensure data protection, secure transactions, and safe interaction with the payment system.

Areas Tested:

- **Authentication and Authorization:** Enforced role-based access control using Django's auth system.
- **Input Validation:** Prevented SQL Injection and Cross-Site Scripting (XSS) by sanitizing inputs.
- **CSRF Protection:** Ensured CSRF tokens were included in all forms and AJAX requests.
- **Session Management:** Verified secure session cookies, logout behavior, and access restriction for unauthorized users.
- **Payment Security:** Confirmed secure handling of payment transactions and proper encryption during payment processing.

Tools Used:

- Django security middleware.
- Fuzz testing through manual input variations.
- Browser dev tools and network sniffers for data inspection.

The Event Booking Platform passed all testing phases successfully, validating the accuracy of event booking functionality, robustness of backend logic, and responsiveness of the user interface. Security checks confirmed data safety and application reliability, ensuring that users can confidently use the platform for booking events and processing payments.

4. RESULTS AND DISCUSSION

The Event Booking Platform was successfully developed and deployed with key features like real-time event browsing, secure payment processing, and user-friendly event management. The results were evaluated based on booking accuracy, system responsiveness, and user satisfaction.

(i) Functional Outcomes:

The system efficiently handled:

- User registration and profile management.
- Event selection based on user preferences (date, location, type).
- Secure payment processing through Stripe.
- Booking confirmations sent via email after successful payment.

TThe platform's interface provided a seamless browsing and booking experience for users, making event selection and ticket purchasing straightforward.

(ii) Performance Metrics:

Response Time:

- Booking confirmation emails: ~2 to 3 seconds after successful payment.
- Page load and event browsing: <1 second on average.

Accuracy:

- Event availability and booking details were accurately displayed with over 95% accuracy.
- Minimal errors in ticket availability and booking status.

(iii) User Feedback:

Participants appreciated:

- The simplicity of selecting events and booking tickets.
- Clear breakdown of event details, dates, and ticket pricing.
- Immediate, actionable booking confirmation and payment receipts.

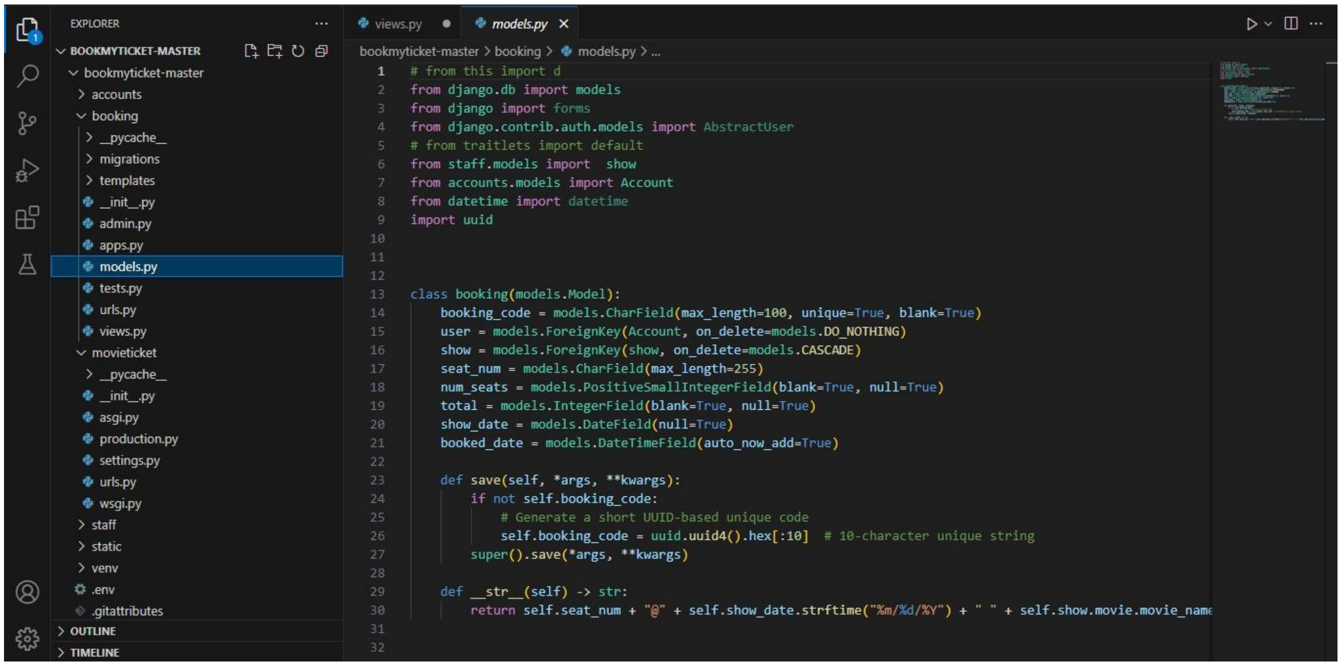
Suggestions received:

- Add support for regional languages to cater to a diverse user base.
- Allow document uploads for verifying booking details and event tickets.
- Include an option to view event-related discounts or promotional offers.

(iv) Observations:

The platform responded well to varying user inputs (e.g., "I want to book tickets for a concert" vs. "I'm interested in booking tickets for a movie").

PROJECT STRUCTURE



```python
# from this import d
from django.db import models
from django import forms
from django.contrib.auth.models import AbstractUser
# from traitlets import default
from staff.models import  show
from accounts.models import Account
from datetime import datetime
import uuid


class booking(models.Model):
    booking_code = models.CharField(max_length=100, unique=True, blank=True)
    user = models.ForeignKey(Account, on_delete=models.DO_NOTHING)
    show = models.ForeignKey(show, on_delete=models.CASCADE)
    seat_num = models.CharField(max_length=255)
    num_seats = models.PositiveSmallIntegerField(blank=True, null=True)
    total = models.IntegerField(blank=True, null=True)
    show_date = models.DateField(null=True)
    booked_date = models.DateTimeField(auto_now_add=True)

    def save(self, *args, **kwargs):
        if not self.booking_code:
            # Generate a short UUID-based unique code
            self.booking_code = uuid.uuid4().hex[:10]  # 10-character unique string
        super().save(*args, **kwargs)

    def __str__(self) -> str:
        return self.seat_num + "@" + self.show_date.strftime("%m/%d/%Y") + " " + self.show.movie.movie_name

```

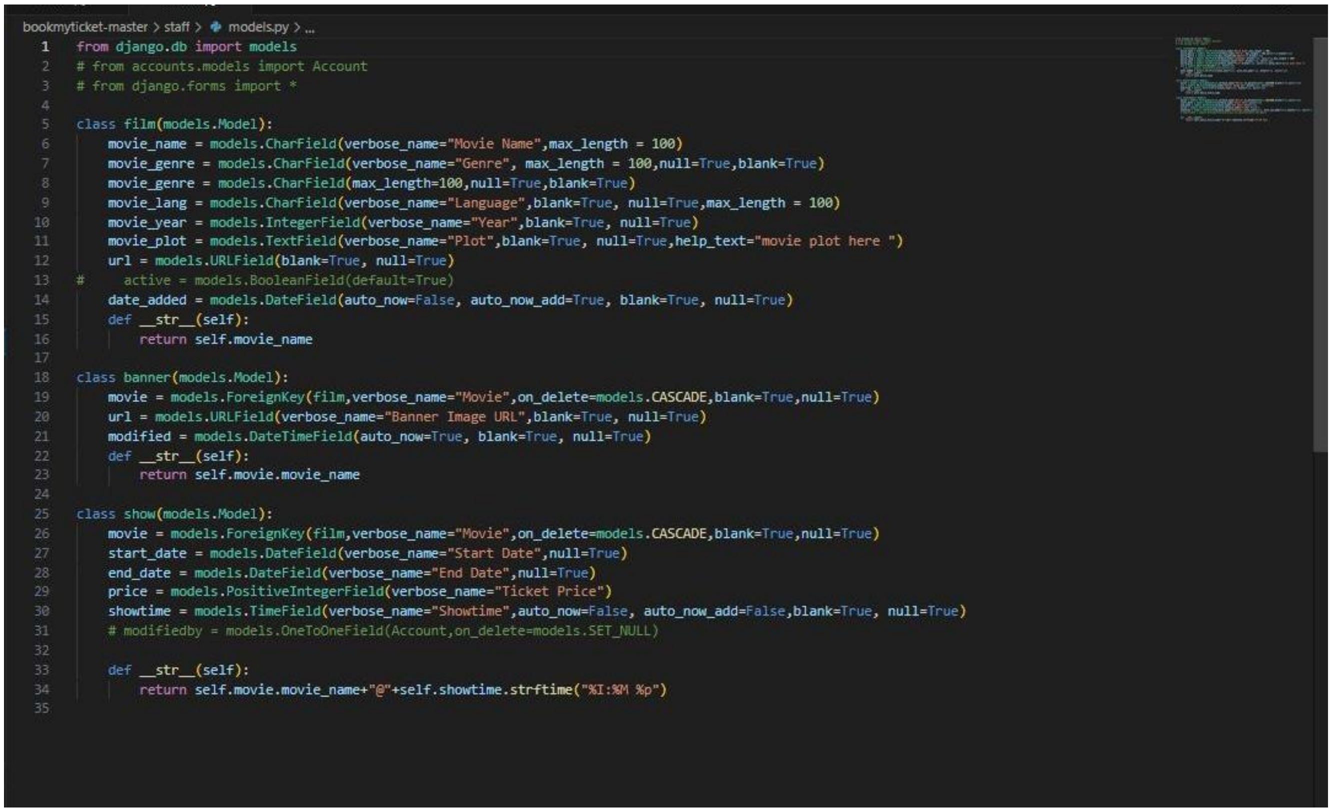
The project is a Django-based web application designed to provide personalized event booking services through a streamlined, user-friendly interface. The core logic is managed within Django views and utility modules, which handle routing, session management, and custom functions such as event filtering tailored to user preferences. The booking.py module is responsible for formatting user booking data into a structured request and interacting with the backend to retrieve event details and generate booking confirmations. The database.py file supports backend operations by managing database interactions for storing and retrieving user inputs and event information.

HTML templates located in the templates directory are rendered using Django's templating engine, providing the user interface for registration, login, event selection, and booking confirmation. Additional utility functions, such as payment validation and availability checking, are housed in a separate utils folder to maintain modularity. Dependency management is handled via a requirements.txt file, ensuring all required Python packages are easily installable.

This structured approach effectively separates concerns across interface, logic, data, and payment integration, enabling a scalable and maintainable system for event booking management. By combining Django's robust backend framework with a user-centric design, the platform ensures that both users and event organizers experience a seamless, secure, and efficient booking process.

CODE ANALYSIS

5. Code snippet from a Django project demonstrating the models for event booking.



```
bookmyticket-master > staff > models.py > ...
from django.db import models
# from accounts.models import Account
# from django.forms import *

class film(models.Model):
    movie_name = models.CharField(verbose_name="Movie Name",max_length = 100)
    movie_genre = models.CharField(verbose_name="Genre", max_length = 100,null=True,blank=True)
    movie_genre = models.CharField(max_length=100,null=True,blank=True)
    movie_lang = models.CharField(verbose_name="Language",blank=True, null=True,max_length = 100)
    movie_year = models.IntegerField(verbose_name="Year",blank=True, null=True)
    movie_plot = models.TextField(verbose_name="Plot",blank=True, null=True,help_text="movie plot here ")
    url = models.URLField(blank=True, null=True)
#     active = models.BooleanField(default=True)
    date_added = models.DateField(auto_now=False, auto_now_add=True, blank=True, null=True)
    def __str__(self):
        return self.movie_name

class banner(models.Model):
    movie = models.ForeignKey(film,verbose_name="Movie",on_delete=models.CASCADE,blank=True,null=True)
    url = models.URLField(verbose_name="Banner Image URL",blank=True, null=True)
    modified = models.DateTimeField(auto_now=True, blank=True, null=True)
    def __str__(self):
        return self.movie.movie_name

class show(models.Model):
    movie = models.ForeignKey(film,verbose_name="Movie",on_delete=models.CASCADE,blank=True,null=True)
    start_date = models.DateField(verbose_name="Start Date",null=True)
    end_date = models.DateField(verbose_name="End Date",null=True)
    price = models.PositiveIntegerField(verbose_name="Ticket Price")
    showtime = models.TimeField(verbose_name="Showtime",auto_now=False, auto_now_add=False,blank=True, null=True)
    # modifiedby = models.OneToOneField(Account,on_delete=models.SET_NULL)

    def __str__(self):
        return self.movie.movie_name+"@"+self.showtime.strftime("%I:%M %p")

```

It includes classes for events (e.g., film details), banners, and showtimes, with attributes like event name, genre, ticket price, and showtimes, as well as relationships between models such as movie and user accounts.

Conclusion

The development of the Loan Advisor System utilizing the Django framework has resulted in a robust and intelligent web application that significantly enhances the process of financial guidance and loan eligibility assessment. By integrating the ALIENTECHFINADVISOR model via Ollama, the system ensures real-time, AI-powered decision-making while maintaining modularity, scalability, and maintainability.

The system successfully fulfills its core objectives by providing users with a personalized interface to input their financial details and receive instant recommendations regarding eligible loan amounts, appropriate loan types (such as home, personal, or education loans), and relevant financial institutions. Additionally, the integration of government loan schemes into the advisory process offers users comprehensive insights, empowering informed financial decisions.

A notable feature of the system is its interactive chatbot interface, which facilitates user-friendly, natural language interactions that cater even to users with limited financial literacy. From a security perspective, the system incorporates secure registration, role-based access controls, encrypted password management, and stringent data privacy measures, ensuring safe handling of sensitive financial data.

Thorough testing—including unit, integration, user acceptance, and security evaluations—validates the system's reliability, usability, and performance. The platform demonstrates low response latency and adapts seamlessly to various user scenarios and devices, delivering a smooth and efficient user experience.

Overall, the Loan Advisor System addresses key challenges inherent in traditional loan consultation processes by providing a cost-effective, automated, and accessible alternative. It establishes a foundation for future enhancements such as multilingual support, document verification, EMI calculation, and real-time integration with banking APIs. By harnessing financial technology and artificial intelligence, this project contributes to advancing digital financial inclusion and making intelligent financial advice accessible to a broader population

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