



International Journal of Research Publication and Reviews

Journal homepage: www.ijrpr.com ISSN 2582-7421

Automation in Industry: Enhancing Efficiency through Robotics and AI.

Khushboo Singh

UG Student, School Of Business, Galgotias University, Greater Noida, Uttar Pradesh

Introduction

The pace of change in today's industries is incredibly rapid. And at the center of this shift? Automation. Businesses have moved past the question of automation and now focus on implementing it quickly. Robotics and AI aren't "future tech" anymore. Machines have entered our world performing decision-making tasks and eliminating mistakes through repetitive actions.

The automobile sector along with logistics, electronics and healthcare have fully embraced automation. In India, we're seeing the same. Major automotive companies Tata Motors and Maruti Suzuki have fully committed to implementing smart machines. Robots operate on their production floors while their systems incorporate artificial intelligence. Why? The goal is to accomplish more tasks with precision.

Small to medium enterprises SMEs have also started entering the field. Though yeah, they face some real challenges. It's not cheap. Many individuals have not received the necessary training to operate these systems. But that's changing.

This study examines the transformation of Indian industries through the integration of automation, artificial intelligence and robotics technologies. It highlights the big wins: better quality, faster output, and lower costs.

Objectives of the Study

1. To get a clear idea of how automation, robotics, and AI are changing the way industries work today.
2. To understand how these tools help companies save time, cut costs, and increase output.
3. To look at how jobs are changing—some disappearing, others needing new skills—and what that means for the workforce.
4. To check how Indian companies, big and small, are adopting automation and what's holding them back.

Scope of the Study

While the current study concentrates on the manufacturing sector of India's economy, the concepts are also relevant to other sectors. It studies the impacts of automation, robotics, and AI on work productivity, efficiency, and (to some extent) intelligence. We examined both large and small companies. Why? Because their challenges are different. Large firms tend to have the resources and technology available. SMEs? Not so much. They're trying, which is worth exploring. The study also discusses how the shift in employment is occurring. Some activities don't require human labor now, but others do, and so there is increasing demand to train workers to adapt. Learn new tools. Data. Most data came from secondary literature like documents, articles, case studies, etc. We had no access to site visits or primary interviews.

Review of Literature

People have been writing about automation for years. Why? Because it's changing everything. Fast.

McKinsey's 2022 report says automation could push global productivity up by 1.4% every year. That's huge. And it's mostly because machines just work faster. More precisely. They don't take breaks.

In India, a 2023 survey by NASSCOM showed that around 60% of manufacturing firms have started using some kind of automation. Especially in cars and electronics. Big companies are moving fast. SMEs? They're trying, but things like money and training are still big problems.

Acemoglu and Restrepo (2019)—two well-known economists talked about how automation takes away some jobs. But it also creates new ones. Like programming robots. Fixing systems. Managing data. So it's not all bad news. Just... different.

Another interesting thing? Cobots. These are robots that work with people, not instead of them. A 2021 journal article showed how cobots can make workplaces safer and more efficient. They help in places where machines alone just aren't enough.

So, overall, the experts agree automation is powerful. But to really benefit from it, we need to rethink how we train people. Machines alone aren't enough. Overall, the literature supports that while automation enhances industrial efficiency and product quality, it also requires strategic management of workforce transformation and investment in skill development to maximize benefits

Research Methodology

This study isn't based on fancy lab work or big surveys. Instead, we went with a descriptive and qualitative approach. Mostly secondary data. Reports, case studies, expert articles. Stuff already out there, but still super useful.

Research Design

We didn't do field research because—well, not enough time or access. So we stuck to reading a lot. Like, a lot. Government papers. Company reports. Research articles. It helped us figure out what's going on with automation across industries, especially in India.

Data Sources

Secondary Data:

McKinsey, NASSCOM, and government documents

Academic journals (like the Journal of Economic Perspectives)

Articles and industry case studies from companies like Tata Motors, Maruti Suzuki, etc.

Primary Data (optional bits):

Some casual chats with industry folks and factory managers.

Quick visits to a few units, where possible. Observations, nothing too official.

Data Analysis:- No complex models. We looked for patterns, repeated themes. Compared what worked in big companies vs. SMEs. Tried to keep it real. If something stood out, we noted it.

Limitations:- There are a few. Mostly, lack of primary data. Couldn't do field surveys or detailed interviews. So yeah, we might've missed some on-ground realities. But we still got a pretty good sense of the big picture

Case Examples / Industry Insights

Let's look at some real-world stories. That's where things get interesting.

Tata Motors — They are undoubtedly leading the pack. More than 1,000 robots on the floor doing things such as welding, painting, and assembling. They do not complain and just get the job done fast and accurately. This helps with cost and quality too. Maruti Suzuki — They have also completely embraced AI. Their systems monitor machines in real time. If there is something that is about to go wrong, it alerts them much more in advance now. This means lesser downtime and smoother production flow. Bajaj Auto — In electronics, they have automated conveyor belts and robotic arms. It is fast, efficient, and, frankly, mesmerizing to observe. Godrej & Boyce — These people added robotics for material handling and implemented predictive maintenance, making work less dangerous. Humans do not have to do heavy lifting anymore. Plus, machines are fixed before they completely break, lasting longer overall.

SMEs? They're trying. But cost and lack of skilled workers slow them down. Government programs like Make in India and Digital India are helping with some funding and training. Still, long way to go. These examples show that automation through robotics and AI is becoming a key factor in improving industrial competitiveness in India.

Findings and Analysis

The study reveals several important findings about the impact of automation through robotics and AI in the industrial sector, particularly within the Indian context.

Improved Productivity: Robots are quick and don't get tired. Tata and Maruti have improved their production by ~30%.

- **Saves Money in the Long Run:** Machines are expensive to install. But, they save money in the long run. Less errors, lower waste, reduced labor costs.
- **Improved Quality:** Machines don't mess up as much as humans do. They do the same thing every time. AI also detects defects before they turn into larger issues.
- **Employment Paradigm Shift:** Low skill jobs are disappearing, but are being replaced by higher level training—coding, system management, troubleshooting. So workers need to learn new things.
- **While Smaller Enterprises Struggle:** Mid-size corporations are zooming ahead. Bigger ones are stuck trying to figure out where to acquire funding and tech training. They require more assistance.

Conclusion

Automation's not for show anymore. It's already here. And it is accelerating work, making it faster, cheaper and better. The gains are flowing to large companies. Tiny ones are experimenting, but could use a push.

The main takeaway? Tech is wonderful, but people are still important. We must train workers for this new world. A machine can't do everything. Robots and humans should balance it. That is how industries can grow smart and fair.

Suggestions

Train People: Companies need to train their employees. Prepare them to be automated. Colleges can also help. Start young.

Support Small Business: Small businesses need money, cheap loans and advice. Other wise, they'll be left in the dust.

Marry Tech and the Human Touch: Have machines do the dull, repetitive stuff.

Friendly Policies: Govt needs to offer more schemes—especially for traditional and rural industries. Automation shouldn't just be for the big guys.

Update Regularly: Tech gets old fast. Keep upgrading systems to stay relevant.

References

Acemoglu, D., & Restrepo, P. (2019). Automation and New Tasks: How Technology Displaces and Reinstates Labor. *Journal of Economic Perspectives*, 33(2), 3–30. Teugels, J. L. (1995).

Discusses how tech can replace some jobs but also build new ones.

· Bajaj Auto. (2022). Annual Report 2021–22. Retrieved from www.bajajauto.com

Breaks down how they're deploying automation on their assembly lines.

· Godrej & Boyce. (2022). Smart Manufacturing via Predictive Maintenance. Retrieved from www.godrej.Com Demonstrates how they are employing tech to make factories safer and more efficient.

· Int J Adv Manuf Technol. (2021). (9) Cobots in Indian Manufacturing: Improving Human-Robot Collaboration 3401–3415.

Discusses how cobots (collaborative robots) are disrupting the manufacturing game.

□ Maruti Suzuki India Ltd. (2022). *Sustainability Report 2021–22*. Retrieved from www.marutisuzuki.com → Details how they're using AI for smarter production and maintenance.

□ McKinsey Global Institute. (2022). *The Future of Work After COVID-19*. Retrieved from www.mckinsey.com → A global view on how automation's changing jobs and productivity.

□ NASSCOM. (2023). *Automation in Indian Manufacturing: Opportunities and Challenges*. Retrieved from www.nasscom.in → Focuses on how Indian industries, especially SMEs, are handling automation.

□ Tata Motors. (2022). *Integrated Annual Report 2021–22*. Retrieved from www.tatamotors.com → A look at how they've automated their production lines.