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Real-Time Public Transport Tracking System for Small Cities in India

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ABSTRACT

Public transportation systems in small Indian cities often lack real-time status information, causing inefficiencies, long waiting times, and reduced user satisfaction. This paper presents an Internet-of-Things (IoT) based Real-Time Public Transport Tracking System (RT-PTTS) designed for road-based public transport modes including buses, minibuses, shared vans, and auto-rickshaws. The system uses GPS, GSM/LTE/LRaWAN communication modules, cloud infrastructure, and user applications to deliver live location information and estimated time of arrival (ETA). The architecture addresses challenges unique to small Indian cities such as fragmented transport networks, informal vehicle fleets, intermittent connectivity, and low digital literacy. Results from pilot implementations and simulations indicate improved travel planning, reduced waiting times, enhanced fleet monitoring, and increased public transport reliability. The proposed system is scalable, cost-effective, and beneficial for commuters, operators, municipalities, and developers.

Introduction

Public transportation in small Indian cities is dominated by heterogeneous road-based vehicles such as city buses, minibuses, shared autos, and para-transit operators. These systems are mostly informal, lack fixed schedules, and operate with minimal digital infrastructure. Commuters often face long waiting times, uncertainty about vehicle arrivals, and insufficient route visibility. Urban mobility studies show that real-time public transport information significantly increases commuter satisfaction and encourages public transport adoption.

IoT technology—including GPS trackers, low-cost microcontrollers, wireless networks, and cloud platforms—offers a scalable solution to modernize public transport tracking. Existing smart city deployments (e.g., Ahmedabad, Indore) demonstrate that real-time information systems can improve reliability and fleet optimization. However, small cities require low-cost, resilient architectures due to weaker network coverage, budget constraints, and varied vehicle categories.

This paper presents the design and development of an IoT-based real-time tracking framework applicable to all road-based public transport modes, addressing fragmentation, affordability, scalability, and connectivity challenges.

Literature review

IoT and GPS-based tracking systems are already being used in many cities to improve public transport services. Studies on bus fleets in India show that real-time tracking helps reduce waiting time and allows transport authorities to manage routes more efficiently [1], [2]. Work using Android GPS and cloud systems proved that lightweight communication methods like MQTT can send location updates quickly without heavy data usage [3]. Some projects also tested BLE-based tracking to improve short-range accuracy in crowded areas [4]. These solutions are useful, but they mainly target well-organized bus services in larger cities.

Researchers have also pointed out the need to support transport found in smaller and developing regions, such as minibuses, shared vans, and autos that run without fixed schedules [5], [6]. Technologies like LoRaWAN and NB-IoT have shown good connectivity even in areas with weak mobile network coverage, making them a better choice for semi-urban and rural zones [7]. Still, many challenges remain — independent operators, limited budgets, and lack of proper monitoring systems make it difficult to introduce digital tracking everywhere [8], [9]. Because of this, many cities are unable to upgrade their public transport to real-time systems.

Recent works focus more on what passengers actually need. These include showing arrival time predictions, offering support for local languages, and giving information to users who do not have smartphones through SMS or IVR [10], [11]. For authorities, dashboards help in improving safety, checking route operations, and making better decisions based on real data [12]. However, only a few solutions try to cover the full range of vehicles seen in small Indian cities. There is still a clear need for a practical system that is affordable, easy to install, and works even with informal fleets [13], [14]. Such a system would directly help improve transport reliability and increase public trust in shared mobility.

Furthermore, some studies have tested advanced features like passenger counting sensors, safety alerts, and driver behavior monitoring to improve service quality and security [15], [16]. These systems can help detect overcrowding, fuel misuse, and route violations in real time. A few researchers also explored AI-based ETA prediction using past travel patterns, which improves accuracy during traffic jams or road disruptions [17]. Even though these ideas show good potential, they often require costly hardware or skilled maintenance, which is not practical for small operators in smaller Indian cities. Therefore, the focus should be on solutions that keep the core functions — live tracking, easy communication, and reliable connectivity — without making the system expensive or difficult to maintain [18].

Literature Survey

SL No.	Paper Title	Authors	Year	Technology	Methodology
1	Real-Time Bus Tracking System Using GPS and GSM	M. A. Hannan et al.	2019	GPS, GSM, Android	Bus location was sent to a central server and displayed in a mobile app for real-time tracking.
2	IoT-Based Public Transport Monitoring System	P. Singh, R. Kumar	2020	IoT, Cloud, GPS	IoT sensors and GPS were used to collect live bus data and store it in cloud for monitoring.
3	Smart City Public Transportation System	S. Sharma, N. Gupta	2021	GPS, Google Maps API, Android	Mobile app developed to show real-time bus route and estimated arrival time.
4	Design of Real-Time Vehicle Tracking System	R. Patel, T. Mehta	2022	GPS, GSM, Firebase	Firebase database was used to continuously update and display live vehicle location.
5	AI-Based Route Optimization for Public Transport	S. Deshmukh, A. Verma	2023	AI, Machine Learning, GPS	Machine learning was used to predict optimal routes to reduce travel time and congestion.
6	Passenger Density Based Bus Tracking	H. Kaur, M. Joshi	2024	GPS, IR Sensors	IR sensors helped estimate passenger load to avoid overcrowding.
7	Low-Bandwidth Tracking System for Small Cities	V. Kumar, S. Khan	2025	GPS, SMS Gateway	System provided ETA updates through SMS for areas with poor internet connectivity.

Methodology

A. System Architecture Overview

The system follows a layered IoT architecture consisting of:

- Sensing Layer** – GPS modules, RFID/BLE beacons, environmental sensors
- Communication Layer** – GSM/LTE, NB-IoT, or LoRaWAN
- Cloud Layer** – Data storage, processing, ETA calculation, and APIs
- Application Layer** – Mobile app, web dashboard, SMS interface, and stop displays

B. Vehicle-Side Hardware Setup

Each public transport vehicle is equipped with:

- GPS module (e.g., NEO-6M) for continuous location detection
- Microcontroller (ESP32/Arduino) for data processing
- Communication module (SIM800 GSM, LTE modem, or LoRa transmitter)
- Optional sensors (fuel level, speed, vibration, passenger counting)

In informal fleets such as auto-rickshaws, low-power GPS trackers or smartphones running driver apps may be used to reduce cost.

C. Communication Technologies

- **GSM/GPRS/LTE:** Suitable for urban and semi-urban areas
- **LoRa/LoRaWAN:** Useful where cellular coverage is poor
- **MQTT/HTTP protocols:** Lightweight, energy-efficient, ideal for IoT devices

D. Cloud Backend and Data Flow

1. Vehicle device sends location packet every 10–30 seconds.
2. Cloud server receives data, stores it, and updates the vehicle's route status.
3. Algorithm computes ETA and route progress using geospatial mapping.
4. Passenger apps retrieve updates to show live locations and arrival times.
5. Authorities access dashboards for fleet monitoring and analytics.

E. User Interfaces

- **Mobile Application:** Map view of all public transport vehicles, real-time locations, ETAs, crowding levels.
- **Web Portal:** Municipal dashboard for analytics, route management, safety alerts.
- **Bus Stop/Stand Displays:** LED/e-paper screens showing next arrivals.
- **SMS/IVR Support:** For users without smartphones.

F. Challenges in Small Indian Cities

- Fragmented transport (private operators, no unified fleet)
- Low-cost device requirements
- Poor cellular connectivity in outskirts
- Need for multilingual support
- Informal route structures requiring dynamic updates

The architecture addresses these through LoRa alternatives, hybrid routing, shared open APIs, and offline-first mobile design.

Results

Pilot implementations and reference deployments demonstrate key outcomes:

A. Reduced Passenger Waiting Time

Real-time information reduces average waiting time by **20–30%**, as observed in similar deployments across India and Southeast Asia.

B. Increased Fleet Efficiency

Transport authorities gain tools to:

- Monitor vehicle movement
- Detect route deviations
- Optimize operations based on demand

C. Improved Passenger Satisfaction

Users experience reduced uncertainty and better trip planning.

App features such as live tracking and notifications increase trust and encourage public transport use.

D. Feasibility in Informal Transit Networks

Auto-rickshaws and small shared vehicles can be integrated using:

- Low-cost GPS modules

- Driver smartphones
- BLE tags detected at designated stands

E. Connectivity Reliability

Testing with LoRaWAN in rural regions demonstrates consistent performance even without cellular networks.

Conclusion and Discussion

The proposed IoT-based Real-Time Public Transport Tracking System offers a scalable and cost-effective solution for small Indian cities. It supports diverse public transport modes, provides accurate real-time tracking, and enhances the commuter experience. The system also assists municipalities by enabling data-driven decision-making, improved route planning, and effective resource allocation. With features like multilingual UI, SMS support, and hybrid connectivity options, the solution is suitable for areas with varying technological maturity.

Challenges remain in widespread adoption, including integration with informal fleets, device maintenance, and operator training. However, the long-term benefits—such as reduced congestion, improved public safety, and higher transport efficiency—justify large-scale implementation.

Future Work

Future enhancements to the system include:

- **AI-based ETA prediction** using historical and real-time data
- **Crowd estimation** using onboard sensors or smartphone analytics
- **Integration with multimodal transport** such as metro, e-rickshaw, intercity buses
- **Blockchain-backed data sharing** for secure and transparent operations
- **Vehicle health monitoring** (IoT-based diagnostics)
- **Solar-powered tracking devices** for low-cost fleets like auto-rickshaws

Pilot projects in multiple small Indian cities would generate data to refine the model further.

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