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# WEARABLE TECHNOLOGIES AND THE FUTURE OF WORKER HEALTH MONITORING IN INDIA

### Nitin Rawat<sup>1</sup>, Prof. (Dr.) Poonam Rawat<sup>2</sup>

<sup>1</sup> Student B.A. LL.B(H.), 5th Year, Law College Dehradun, Uttaranchal University, Dehradun (Uttarakhand)

<sup>2</sup> Professor, Law College Dehradun, Uttaranchal University, Dehradun (Uttarakhand)

#### ABSTRACT

When working at the furnaces, because of the extreme heat, we sometimes bolt down food. The new wearables, which will include fitness bands, smartwatches and smart clothing, will help in monitoring the health and "emotional fitness" of a worker in real-time and send out warning signals in case of any hazard. They will provide real-time information collected from various zones of a factory and help with handling occupational health and safety (OHS) compliance. The aim is to integrate aspects of OHS into the industrial environment and cement India's spot among the most digital labor force in the world. While a robust legal framework is a key challenge for the identification and implementation of new OHS requirements in India, the technology industries have a major role to play. Technological innovations can be used to support OHS in a workplace by incorporating wearable technologies and leveraging on internet of things (IoT) capabilities. This explores the potential of incorporating wearable technological landscape, legal requirements, ethical considerations and the associated challenges faced by the users, manufacturers and the government in India. It beseeches the entire ecosystem to work together for a paradigm shift in the area of OHS. With collective action and technology-centered innovations, a blueprint for a healthy and productive work environment can be created for all employees in India.

Keywords: Wearable Technologies, Worker Health Monitoring, Occupational Health and Safety, India

### **1.1 INTRODUCTION**

The dawn of wearable technologies has introduced a new route to monitoring and enhancing the health and safety of workers – especially in the hub of 'developing' industrial economies such as India. This article attempts to break ground, as such, and take a peek into the horizon of wearable technologies and to seek an understanding of how these innovations could impact the future of worker health monitoring in India. It attempts to unravel the grey, the legal, and the ultimate changes that these technologies could bring about in the workplace, the workforce, and legal avenues in labor and health safety.

Fueled by miniaturization, it is now possible to embed wearable technologies within devices that can be worn like fitness bands, smartwatches, health monitors and even within smart clothes. Embedded with sensors and software, they can feedback and transmit information about an individual's health, such as heartbeat, temperature and stress levels in the workplace. Through this, workers can monitor their health in real time, and such technologies can alert to potential hazards and enable a safer workplace.

Wearable technologies are slowly becoming a part of the workplace in India, where the growing focus on occupational health and safety – in large part because of the availability of technology and legislation (the Bhopal gas tragedy of 1984 demanded better accountability from employers to their staff) – has begun to integrate wearable innovations. From monitoring the physiological stress levels of construction workers and factory staff to tackling the health risks due to the long hours of sitting for IT workers, the technologies are being employed in changing how we monitor and regulate work, both in potentially unsafe conditions and those that are less visible in terms of health hazards.

### **1.2 SIGNIFICANCE OF WORKER HEALTH MONITORING**

Worker health monitoring through wearable technologies is not merely an ideal worker health regime, but rather an instrument to check worker health that cannot be disembodied from concepts of augmented productivity, risk-free work environments and a safety-conscience work culture.

Given the diversified workforce and labor-intensive nature of work in India, worker health monitoring becomes an important factor in structural hazard-mapping, mitigation of workplace injuries, and forming physiologically healthy, happy and motivated workers.

Not least, the metering of bioinformation made possible by wearable technologies can be a reliable measure in estimating workplace safety compliance, a key factor in formulating policy, and reconsidering labor laws and policy, with workplace safety being a contentious issue in a country like India with an industrial base of such vast scale and variety.

### **1.3 THEORETICAL FRAMEWORK**

This seeks to provide the theoretical context for understanding wearable technologies through a brief overview of their historical development; the definitional contours, taxonomies and hierarchies; chronologies delineating the development of wearable technologies; and these devices' theoretical bases rooted in occupational health and safety in the developed world, and more specifically, the Indian context.

#### 1.3.1 Definition and Types of Wearable Technologies

Wearable technologies are defined as electronic computers and their peripherals, often small handheld devices with microcontrollers, small processors, and minimal user displays/interfaces, that is designed to be worn on the body, as implants or accessories, which are capable of performing most of the computing functions carried out by mobile phones and laptops, however, is innovative enough to carry out some functions not available on conventional mobile or laptop computers. Having said that wearable technologies appreciated by the consumers for a number of reasons. They come in many different types and can be classified as follows:

- Fitness trackers: wearable devices that generally focus on measurements relating to physical activity and health, such as steps taken, heart rate and calories burned.
- Smartwatches: Because they do more than tell time. They send text messages, navigate location with GPS, and even track heart rate and exercise.
- Wearable Cameras and Monitors For personal security reasons, documentation, and for use in certain kinds of work environments to keep tabs on safety and productivity.
- Body Sensors: This category encompasses a broad spectrum of medical wearables, from heart-rate monitors to much more sophisticated devices that can check blood sugar or monitor other abnormal physiological parameters.
- Smart Clothing: Infusing textiles with technologically active ingredients to capture health and fitness information or respond to environmental stimuli to increase comfort or safety by, say, heating up at the first sign of incipient hypothermia.

### 1.4 HISTORICAL EVOLUTION OF WORKER HEALTH MONITORING

But worker health monitoring is not new. Historians of workplace health have noted how both the means of monitoring worker health and the technologies monitoring for improved health and safety have changed over time. Early efforts at workplace monitoring for health were largely driven by the need to diagnose and treat workers for the injuries and illnesses that they had after they occurred. But one of the keys turning points was the Industrial Revolution and mass employment in bringing workers into the factory, forcing workplaces in a close proximity to machinery, seemingly increasing risks, and bringing worker health and safety to the forefront.

The formalization of occupational health and safety as a discipline in the late 20th century also coincided with early wearable technologies. The bulky and limited multifunction devices of the era are dwarfed by their descendants, but they share an early progenitor.

The history of worker health monitoring in India has followed broad global trends, although at somewhat different timescales. Rapid industrialization in recent decades has placed workers and metrics front and center: when it comes to remote, wearable monitoring, it is full steam ahead. From a reactive, post-facto system to one that is prevention-oriented, early intervention is in.

### 1.4.1 Theoretical Underpinnings of Occupational Health and Safety

The fundamental premise of occupational health and safety (OHS) is that all workers have the right to a work environment that is free from harm and health hazards. The central premise is that workers have a right to the prevention of accidents and illness attributed to work. Three of the main theories behind OHS practice are:

- Hierarchy of Controls: A safety method that identifies steps to lower or eliminate exposure to risk, with elimination, substitution, engineering controls, administrative actions and personal protective equipment listed, in order from the most to the least effective.
- Behaviour-Based Safety: Creates a culture in which the behaviour of workers is changed for the sake of preventing accidents and injuries, using observation, feedback (both positive and negative) and reward systems.
- Systems Theory: Sees the way work is organised as a complex 'system' in which any change to one organ changes the entire organism. Systems theory highlights the role of organizational structure and culture, as well as complex systems of processes and interaction, in guaranteeing safety outcomes.

These theories have been adopted, and often modified for local needs and constraints, in India's legal and regulatory framework on occupational health and safety. The Factories Act of 1948 and the Mines Act of 1952 are landmark legislations on occupational health and safety in India. Others including the Building and Other Construction Workers Act of 1996 have provided a legal foundation for the promotion of worker health and safety measures, including the use of wearable technologies for worker health monitoring.

### 1.5 CURRENT LANDSCAPE OF WEARABLE TECHNOLOGIES IN INDIA

The market of wearable technologies in India, especially in workplaces is becoming a big hub of innovator and user for these gadgets. This part will discover the prevalence and kind of wearable technology available in Indian offices, illustrate its usage through case studies of having successful results, and explain the numerous benefits wearable technology provides for worker health and safety.

### 1.5.1 Prevalence and Types of Wearable Technologies Used in Indian Workplaces

In recent times, Indian workplaces have experienced a significant jump in the usage of wearable technologies. This has been because of the increase of awareness toward occupational health and safety (OHS), technology innovation, and the need for extra productivity and efficiency at the workplace.

Over the last few years, Indian workplaces have seen the use of wearable technologies such as:

- Fitness and Health Trackers: It's commonly found on the wrists of employees whose physical activity and vital signs are being monitored part of employees increasingly indulging in corporate wellness programmes such as the 'Google easy dry' wearables.
- Smartwatches and Bands: While they may be optional in the office context, in the field these offer additional capabilities and are becoming a standard item; this would include notifications to ensure/support breaks, hydration reminders and stress management nudges.
- Environment sensors that workers in industrial working environments such as manufacturing, construction and mining wear on their wrists to alert them to dangerous levels of toxic gases, extreme temperature or excessive noise.
- Ergonomic Wearables: Wearable devices calibrated to a worker's shape to prevent musculoskeletal injury through sensing or monitoring of posture and providing feedback or alerts when potentially injurious movements develop, especially for repetitive work.
- Enhanced smart helmets and glasses: predominantly utilized in construction, factories and logistics, these devices include AR functionality to offer training, navigation and real-time data access.

### **1.6 BENEFITS FOR WORKER HEALTH AND SAFETY**

The wearable-tech societies entrenched in Indian corporates have consequently achieved a vast number of improvements in occupational health and safety for workers, including:

- Real-time worker, health and environmental monitoring: able to monitor the health and environmental factors of workers in real time, providing possible response if the worker has been threatened, thus reducing the number of accidents and injuries.
- Preventive Health Care: Wearables that track vital signs, blood pressures and activity levels detect health problems prior to their manifestation, offering the earliest warning signs and preventative care available for chronic illnesses.
- Intelligence from the Data: The data captured by wearable technology can give employers hints about injury and disease trends within the workforce. This data can be used to adjust policy, enable targeted intervention, and develop smarter OHS programs.
- OHS Compliance + Liability Minimisation: OHS regulation is an important control point for both compliance with work health and safety legislation (eg, ILO conventions; OHS standards and codes) and for liability minimisation (ie, sanctions for non-compliance, such as fines or exposure penalties).

As more Indian workplaces begin to see uptake in wearable technologies, it is the beginning of a new, more proactive and preventive approach to occupational health and safety. As knowledge improves and so do the processes of implementation and continual improvement and innovation, wearable technologies have the potential to contribute to a new gold standard of worker health and safety in India – and the world. The case studies in this piece highlight the wins that are already being achieved through wearable technologies for health and safety, and prompt further investments into these technologies.

### **1.7 LEGISLATIVE FRAMEWORK IN INDIA**

The occupational health and safety law landscape in India is multifaceted and dynamic, especially as far as the use of wearable technologies in workplace is concerned.

### 1.7.1 The Factories Act, 1948: Provisions Related to Worker Health and Safety

The legislative position regarding the use of wearable technologies aimed at improving the health and safety of the employees in India is complex and fluid. This gives a comprehensive analysis of the key legislative statutes that regulate the employee health and safety regime, the challenges caused by the question of data protection and privacy, and other statutes that assist in a safe and compliant application of the wearables in tracking the health of employees at work. One of the earliest attempts made in India to regulate the health and safety of the workers was enshrined in the Factories Act of 1948. The preamble reads: 'Whereas it is expedient to make further provision for securing the safety and health and welfare of workers in factories.' The Act provides for the provisions regarding the ventilation of factories, temperature of factories, prevention of noxious fumes in factories, and protective equipment for machinery among other things. For example, Section 7A creates a general duty of occupiers of places of work that can be said to apply with the use of modern technologies such wearables to monitor the health of workers and make the workspaces safer.

Yet nothing in the Act specifically addresses digital or wearable technologies, primarily because the Act was adopted during a time long before innovation caught up to the notion of inventing such tech. It is this gap that will force an interpretation of current provisions to address the development of wearable tech oversight solutions – a potential instrument of compliance with the Act.

#### 1.7.2 The Occupational Safety, Health and Working Conditions Code, 2020:

#### **Implications for Wearable Technologies**

The Occupational Safety, Health and Working Conditions Code (OSH Code), 2020 is a major overhaul of the legal regime governing the occupational safety, health and working conditions of workers in an establishment. Adopting a technology-agnostic approach, the OSH Code gives an open-ended framework which, without invoking any special provisions, allows for the use of wearable technologies (cordons sanitaires could be a preliminary application of such technologies, as a preemptive measure) by making them part of the safety and health equipment that the employer may already be choosing to use to enhance safety.

For wearables, the OSH Code's provisions on health and safety could obligate employers to change from traditional, subjective performancechecking methods to modern, objective ones in monitoring, evaluating, and, if necessary, regulating the health and safety of employees - say, through the use of wearables for real-time health monitoring in order to ensure compliance with the OSH Code.

### 1.7.3 The Information Technology Act, 2000: Data Protection and Privacy Concerns

As we see proliferation of wearables in the work place, employee data protection and privacy aspects come to the fore. The Information Technology (IT) Act, 2000 and the rules framed thereunder, notably the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, lay down the legal framework for data protection in India.

Wearable devices are always collecting, hosting and transmitting personal and sensitive personal information about the individual (including health related information), so under the IT Act and the enacted rules, employers and makers of wearable technology should ensure that they follow the provisions of the IT Act. This means that consent, security and purpose must be obtained from the individual whose personal data is being collected through the wearables, hosted and transmitted by the wearables and also by the user of such data.

The absence of a data protection law in India (at least, as of April 2023) made the IT Act the primary legal source on data protection. However, the proposed Personal Data Protection Bill upon enactment would furnish a more robust legal framework for the protection of any personal data collected through wearables.

### 1.7.4 Other Relevant Legislations and Regulations

Besides the WLB Act, several other legislations and regulatory regimes in India have ongoing implications for wearables of health-worker surveillance:

• The Employees' State Insurance Act, 1948 provides prescribed benefits to employees in certain eventualities such as sickness, maternity and employment injury. We would find health indicators that are directly relevant to this Act monitored by our wearable technologies.

• The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996: Requires employers to institute specific safety, health and welfare measures for construction workers, which may include the installation of wearable technologies to monitor health and safety conditions on construction sites.

• Telemedicine Practice Guidelines, 2020: These guidelines, albeit specific to the health sector, are perhaps the first legal recognition of the extended applications of digital tools and technologies in health monitoring, suggesting the convergence of smartwatch technologies and their potential regulatory framework in occupational health.

• The broad framework of legislative mechanisms in India allows the use of wearable technologies for worker health and safety without any limitations. The biggest factor with regard to the future of wearable technologies might well be the rapidly changing pace of technology. The challenge of changing laws with reference to these emerging technologies and the framework provided by existing legislation is notably significant and essential. The key areas of concern are pertinent to data protection and privacy, yet are all unaddressed in the given framework. In the era of adoption of wearable technologies in the workplace, it is highly important that legislative mechanisms evolve, keeping in mind the convergence of 'big data', enhanced protection (or risk) of worker privacy, changing technologies, and cyber security concerns.

### **1.8 TECHNOLOGICAL ADVANCEMENTS IN HEALTH MONITORING**

In India, the landscape of workplace health monitoring is set to change due to the rapid progress of wearable technologies, which will expand the scale and effectiveness of such monitoring, as well as the integration with workplace health and safety management systems using Artificial Intelligence (AI) and Machine Learning (ML)-based prediction and correction of hazards. This segment discusses the recent technological developments and emerging trends in the domain of wearable health monitoring technology, and their harnessing for health and safety management and the potential of AI and ML to bring about a paradigm shift in workplace safety.

### 1.8.1 Latest Developments in Wearable Health Monitoring Technologies

The past several years has witnessed the wide-spread development of novel wearable technologies capable of remotely recording health metrics and environmental conditions in real time, such as:

• Advanced fitness trackers and smartwatches: A more sophisticated use of sensors and algorithms allows trackers to do not just steps but also track heart-rate variability, blood oxygen levels, and even stress levels.

• Smart textiles and clothing: Embedding biometric sensors, these garments bring continuous health monitoring – unaffected by social interactions and daily wear and tear activities – and enable tracking of various parameters including muscle activity, posture and respiratory rates.

• Environmental sensors: Sensors that monitor for toxic exposures, extreme temperatures or unsafe noise levels can alert the wearer and a manager Wearables can also give workers and managers real-time information on wearers' location and wellbeing, many of which exist today. At a job site in Brooklyn this January, a select group of wearers were given a prototype of what could be.

• Biometric Sensors: which provide details about health as it tracks data such as blood pressure and glucose levels and ECG (electrocardiogram) data for workers in risky spaces. The worker puts on the wearable in the morning, continuously uploading data throughout the day.

### 1.8.2 Integration with Existing Health and Safety Management Systems

Coupling wearable technologies to health and safety management systems can massively improve occupational health and safety. They can transmit real time data to an HSM in order for an organisation to understand the trends in the health of its employees – how changes in the workforce affect certain groups, not just as individuals but with respect to how they change on a group level in the workplace. Such integration makes it possible to:

• Alert Systems – automated alert systems, which can monitor in real time, and alert workers and management in the event of health risks or dangerous conditions.

• Data for Decision-Making: the aggregated health and environmental data forms the basis for decisions on new practices, and different safety and health interventions within the work realize.

• Compliance Tracking: Wearables can promote compliance with occupational health and safety (OHS) requirements by tracking and documenting compliance with prescribed health and safety activities.

### 1.8.3 Potential for AI and Machine Learning in Predicting Workplace Hazards

AI and ML are the leaders of the next revolution in workplace health and safety, through their unique ability to detect and preemptively prevent hazards. AI can leverage an exponential number of data points collected from wearable devices that capture not only hazardous events but also the subtle and well-hidden precursors that precede them: To do so, AI algorithms bring the ability to identify subtle trends that predict harm, sometimes long before it actually occurs, such as:

• Predictive Analytics for Accident Prevention: AI models can analyse historical data on workplace accidents and near-misses, detect underlying hazards, and identify unsafe behaviour to allow for preventive actions.

• Early Warning Systems for Disease: artificial intelligence (AI) algorithms can analyse information from wearable devices to identify subtle symptoms of health problems, such as fatigue, stress or exposure to toxic substances to intervene early.

 Customized health and safety Suggestions: Machine learning could customize health and safety Suggestions to workers based on their health data, work environment and role, improving the efficacy of occupational health programmes.

These technologies, which combine AI and ML, not only provide wearable technologies with increased ability to monitor workers' health, but also transform the entire concept of workplace health and safety from reactive to proactive. On the one hand, it proposed to predict accident possibilities and occupational diseases through big data and artificial intelligence; on the other hand, various smart technologies would be applied to help prevent workplace accidents.

Also, new trends in health monitoring through wearables are encouraging for the future for OH&S in India. Integrating these new technologies with

existing systems of health and safety management along with the potential of AI and ML can increase the effectiveness of workplace health monitoring. As they mature, they will make India's workplaces safer, healthier and more productive for the future. New emerging trends in OH&S in India will not only lead to a significant improvement in the field of work health but also set new standards for workplace health.

### **1.9 ETHICAL AND PRIVACY CONSIDERATIONS**

The entry of wearable technologies into workplace health monitoring systems in India throws up new ethical and privacy questions that require nuanced consideration. As such devices become more embedded within workplaces, the tensions between enhancement of worker health and safety objectives on the one hand, and rights to privacy and autonomy of workers on the other, start to become more visible.

#### 1.9.1 Balancing Worker Health Benefits with Privacy Rights

The use of the wearable technologies in the workplace to look after the health and safety of employees seem extremely necessary. The devices will detect the vital signs of workers, exposure to harmful substances and warn of human health problems in advance. With this information, the accident or occupational disease can be avoided completely. On the other hand, this collection of medical information of employees can bring great problems in terms of privacy.

The difficulty will be to achieve the fine balance whereby the health and safety benefits brought by wearable technologies do not outweigh the rights of a person to live a private life. Employers will have to ensure that they understand the relevant legal duties and ethical principles as to when the use of wearables is lawful, proportionate and legitimately respects the rights of the wearer to a private life.

In India, too, the Constitution recognizes the right to privacy as a fundamental right in the landmark judgment Justice K S Puttaswamy (Retd.) vs Union of India and Ors. This extends to the workplace too, meaning employers must respect the right to privacy of employees as they introduce health and safety measures.

### 1.9.2 Consent and Autonomy in the Use of Wearable Technologies

Consent is key to how wearables balance the benefits to companies with workers' rights to privacy and autonomy. If workers are to be forced to use wearables, they must do so consensually. That means employers should obtain workers' informed consent before equipping them with a wearable device. This includes telling workers what data are being collected by wearables and for what purposes, and describing the means of protecting the data and workers' rights in relation to their data.

Moreover, following the principle of autonomy, employees should also have a degree of ownership over their personal information; they should have the option to 'opt out' if they choose for legitimate reasons, and should not be penalized for opting out, nor should the use of wearables be compulsory as a condition of employment or access to certain benefits, other than where the specific monitoring of health problems is legally mandated and relevant to the nature of the work.

### 1.9.3 Data Protection and the Handling of Sensitive Health Information

Stringent data protection laws govern the handling of health and fitness data collected through wearable technologies. For instance, in India the Information Technology Act, 2000, and the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011, provide the legal framework for protection of personal data including sensitive personal data such as physical, physiological and health conditions.

In practice, the law imposes obligations on employers, who will need to have strong data protection protocols in place to protect health information collected by wearables. ISO 27001, an international standard, can help with best practice in this regard. Data security, preventing unauthorised disclosure, limiting use and sharing of that data to what is necessary in accordance with legal restrictions, and following the principles of data minimisation and purpose limitation, are all essential.

Wearables-based technologies for monitoring worker health in work and non-work settings usher in a new era of workplace safety and health management in India. But should we be celebrating? This otherwise much-awaited technology is not without its problems and limitations. These stem from technical and legal ambiguities to worker resistance and trade-union concerns, each of which hold their own potential impediments to the use of wearables to enhance worker health and wellbeing.

### 1.10.1 Technical Challenges in Implementation

Deploying wearable technologies in the workplace presents some of the most difficult technical challenges. These include but are not limited to:

• Data Accuracy and Reliability: Wearable devices may collect data and send it to employers. Sometimes, this data may be imprecise or otherwise inaccurate. Misinterpreting wearable data may lead to adverse assessments of employee health and safety.

• Interoperability: how easily will wearable devices integrate into the pre-existing health and safety management systems? At a workplace that still has legacy systems, it may require considerable investment in modifications or upgrades to make them compatible with the latest wearable technologies.

• Scalability: As organisations get bigger, successful health-monitoring solutions need to be scaled. This means that wearable technologies must be able to accommodate larger numbers of users with no reduction in performance or data quality.

• Battery life and maintenance: As pointed out in the agenda 2050 report on human-machine systems, wearable devices continue to suffer poor battery life and are prone to maintenance issues that make them difficult to use in the workplace on a 12-hour daily basis.

#### 1.10.2 Resistance from Workers and Trade Unions

The involvement of the machine in labor discipline introduces a major social resistance: wearable technologies in the workplace have to withstand more than a few blows from the workers and their trade unions. Their excuses include:

• Privacy: Participants frequently expressed concerns that tracking their health and behaviour would breach their privacy and their personal information could be misused by entities outside the organisation.

• Autonomy and Surveillance: There is a perceived threat to personal autonomy, with workers and trade unions fearing surveillance and concerns that health data collected by wearables may be used for discriminatory purposes.

• Trust issues: resistance is fueled by low trust between employers and employees, especially if these technologies come with no policy or explicit communication about what is to be done with that information and for what benefits.

• Technological Nervousness: Among workers, particularly in lower-tech sectors, there may be anxiety as well as outright skepticism toward the introduction of new technologies, based on fears about job security and replacement of humans by technology.

Dealing with these issues requires a blend of technical, legal and ethical solutions. In technical terms, investors in research and development could enhance the credibility, interoperability and usability of wearable technologies. Legally, it would be possible to provide developers and users with specific rules and guidelines. Ethically, employers, employees and trade unions could develop and promote a culture of transparency, trust and authentic dialogue – making clear why and for what purpose wearable technologies for work are being deployed, who will benefit, what information will be collected, how it will be used, what safeguards are in place for the protection of data and privacy, and how feedback and grievances can be expressed.

To make wearable technologies viable for worker health monitoring in India, we need to work through the constraints and challenges to understand the full potential of such technologies in furthering occupational safety and health. This brings together different social actors – technologists, reformers and ethically-minded industry – to make workplaces ready for wearable technologies.

### 1.11 CASE LAW ANALYSIS

The use of wearable technologies on the shop floor for health monitoring raises the confluence of privacy, data protection and labor laws: the dynamics of these three disciplines would need to be untangled using both Indian and International case law.

### 1.11.1 Indian Case Law

Justice K S Puttaswamy (Retd) v. Union of India: This judgment of the Supreme Court of India recognized the right to privacy under the Constitution of India as a fundamental right.

According to the Supreme Court, the right to privacy includes the right to be left alone such as to safeguard personal intimacies; to develop one's personality; to guard one's sanctity; to maintain one's honour and identity; to develop one's intellectual, spiritual, cultural and aesthetic self-fulfillment. An understanding of what constitutes invasion of privacy will become essential in how the workplace is recreated. More importantly, as wearables enable closer real-time monitoring of workplace health – including physiological, psychological, biometric, digital health and interaction – and as sensitive or personal information is collated and processed, employers must ensure that any health monitoring in the workplace, including wearable technologies, respects the fundamental right to privacy of their employees. Robust data protection mechanisms and obtaining informed consent will become imperative for the use of wearable health technology at the workplace.

Vishakha v .State of Rajasthan: This judgment primarily dealt with sexual harassment of women in the workplace. But it had a provision that followed in all subsequent labor law judgments. This is the golden thread. If employee rights are being limited by employers arguing that they have to use wearables, then surely the employer is required to make sure that the wearables don't compromise the safety, privacy and dignity of the worker.

### 1.11.2 International Case Law

Barbulescu v. Romania, European Court of Human Rights: In this case, an employer had monitored an employee's communications. It was a pivotal case on workplace surveillance. But the court initially allowed the employer more leeway than the employee. Upon review, the court found in favor of the employee to allow his right to privacy. For our purpose in India, it highlights the importance of a balanced law, large data, employee privacy, legitimate interest of the employers, and the transparent and explicit use of policies and consent. It also details the need for proportional use of technology.

Antović and Mirković v. Montenegro, European Court of Human Rights: The court brought within its consideration whether the surveillance through video cameras of university staff was allowable. The court concluded that the surveillance violated the right to privacy. The takeaways for wearable technologies in Indian workplaces are clear: any form of health monitoring must be strictly justified and narrowly tailored and implemented only with a complete respect for employee privacy and dignity.

### 1.11.3 Implications for Wearable Technology Policies in Workplaces

This provides both a robust and nuanced Indian and international jurisprudence that must inform the design and application of any policies on wearable technologies in the Indian workplace. Implications include:

• Necessity and proportionality: Any infringement on the privacy of workers with respect to wearable technologies must be justified by a legitimate purpose (e.g., the need to promote worker safety) and proportionate to that purpose. Employers should consider alternative less intrusive means of achieving comparable objectives wherever possible.

• Informed consent: employees must be informed about the purposes for collecting data through wearable technologies, the kind of information collected, how the data is or could be stored and processed, and about their rights with respect to their data; consent must be sought freely, without coercion and with the option for employees to revoke consent at any time.

• Transparency and Accountability: When adopting policies related to wearable technologies and biometric sensors, employers will need to be transparent, telling employees, for example, how their personal data is being used and how it is being protected. Employers should conduct regular audits and assessments of the systems in place to ensure that they are fully complaint with relevant privacy and data protection laws.

• Strong data protections: To protect health data collected by wearables – such as making sure that the data security is strong, that access to the data is restricted, and that it cannot be used for other research or analytics for which the employee did not consent – strong data protections are needed.

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We can see from this collectively read case law that the balancing between the possible health and safety benefits that wearables can provide and the rights of workers to privacy and data protection is fundamental. It will therefore remain important, whenever and however public policy looks at how to integrate wearables in workplace health monitoring and surveillance, to remember these foundations of Indian law described here. Employers designing such technologies, and figuring out how and when to put them in place, will have to navigate this ever-tense, and everchanging, relationship between the concept of workers' safety and health, and their right to privacy and dignity.

### **1.12 SUGGESTIONS**

These safety standards have 'compulsion to adopt' status within a system for occupational health and safety management in India, thus testifying to the force of a paradigm shift in occupational health and safety management. Hence it is critical to articulate a legal and policy framework that can harness the benefits that can ensue from this technology, while also being receptive and responsive to the risks and concerns posed to privacy and ethics on the other hand.

### 1.12.1 Proposals for Addressing Privacy and Ethical Concerns

• Create an Easy Consent Pathway: Employers should actively seek explicit, informed consent before implanting wearable technologies into worker health-monitoring schemes. Consent forms must spell out the data that will be collected, the reasons it will be collected, storage policies, and the rights of the workers with respect to their data.

• Embed Privacy by Design: Wearable technologies should be designed to take privacy and protection into account from the very beginning (as is now recommended in Privacy by Design, pioneered by Ann Cavoukian, Information and Privacy Commissioner of Ontario).

#### 1.12.2 Suggestions for Updating Legal Frameworks to Accommodate Technological

#### Advancements

• Alter Current Occupational Health and Safety Legislation: Compulsory use of wearables, apps, and other health monitoring technologies should be incorporated into existing statutory protections via amendments to the Factories Act, 1948, and the newer Occupational Safety, Health and Working Conditions Code, 2020. Such amendments would make clear both what employers must do to enable digital health monitoring and what those under review have a right to expect when it comes to privacy.

• Create Industry-Specific Guidelines for Wearable Technologies: Policymakers should create specific guidelines or standards for the use of wearable technologies in the workplace, including the specifications around device selection, limits on data collection, processes for data processing, and methods for data security.

• Develop Regulatory Oversight: Establish a specific regulatory body (or give existing institutions a clear mandate to engage with) in the employer space, and give it oversight of the use of wearable technologies. The body must help employers meet legal requirements, continue to hear grievances from workers, and keep their guidelines up-to-date with technological developments.

#### 1.12.3 Guidelines for Employers on the Responsible Use of Wearable Technologies

• Encourage Transparency and Communication: Employers should stay open and communicative with employees about the use of wearables. Employees should be made aware of the benefits and risks, how their data will be used, and what measures are in place to protect their privacy.

• Protect Data. The key task for employers here is to assure the protection of sensitive health data taken directly from the wearables, through data encryption, and data storage out of the cloud, and through constant compliance checks.

• Introduce Fair Use Policies: Develop and implement fair use policies for how wearable technologies can be deployed. Fair use policies should prohibit discrimination based on data or any tech-facilitated 'big-brothering', and they should also ensure that employment conditions are not made worse through real-time wearable monitoring.

• Opt-Out Opportunities: Employees must have the option to opt out of health monitoring programmes without fear of ramifications. Alternative methods must be available for employees who do not wish to use wearable technologies to maintain health and safety.

Routine Review and Feedback: In addition to managing anxiety and fostering engagement with workplace surveillance technologies,

it's imperative that employers periodically review the efficacy and consequences of employing such wearables on workplace health and safety, and take employee feedback into consideration for adjusting those programmes.

### 1.13 THE FUTURE OF WEARABLE TECHNOLOGIES IN WORKPLACE HEALTH

### MONITORING

The future of wearables in the context of workplace health-monitoring in India lies at a juncture of intense technological change, legal reform and ethical debate, with evolving trends and technologies informing the shape of future regulation that promises to be based on the law and ethics, to foster a health and safety culture enabling work that is just and enables the production of dignified work lives.

#### 1.13.1 Emerging Trends and Technologies on the Horizon

We can look forward to a range of wearable technologies that will transform workplaces in the not-too-distant future in India. Some of these emerging trends and innovations are:

• Integration of IoT and wearables: Internet of Things (IoT), coupled with wearables, promises integrated and automated approach for health management. Integration of environmental sensors, wearable devices and health data analytics units facilitating real-time insights of workplace environment and safety could become the norm.

• Advanced biometric monitoring: Wearables could advance from tracking physical activity and vital signs to more sophisticated biometric monitoring, such as stress, fatigue and emotional states, by using advanced sensor and analytics technology.

• Augmented Reality (AR) and Virtual Reality (VR): These types of technologies can be embedded in a wearable device which can mimic or simulate troublesome scenarios in a mock environment or real settings to improve training efficiency and precision without involving additional costs related to risk all while leaving workers with minimal exposure to risk.

• Predictive Analytics for Health and Safety: AI and machine learning can also be used to predict future illness and accidents, so wearables could feed those predictive functions to keep staff healthy and safe.

### **1.14 CONCLUSION**

Workplace health monitoring in India manifested a new phase in the pursuit of improved occupational health and safety through the integration of wearables technologies such as fitness trackers, smart clothes and other wearable computer devices. Wearable technologies that can monitor health from the level of the cell to the entire body, communicate real-time health information, detect and alert wearers to harmful environments, and predict and prevent high-risk occupational conditions, can enhance worker safety and wellbeing. India, by actively using wearables in industry, signifies its advancement to the next industrial phase, not only as a symbol of industrial progress. This synergy is also a testament to the nation's confidence in safeguarding its worker population.

Nonetheless, their complete integration into workplace healthcare-monitoring systems remains a challenge, both technologically (e.g., through ensuring data accuracy, interoperability between devices, and scalability) and socio-politically (e.g., through overcoming workers' and trade unions' resistance in terms of privacy issues, and workers losing autonomy). If wearables are to prevail, employers have to be transparent and ensure that the rollout is based on principles of informed consent, ethical use and enforced data protection.

Currently, Indian law provides a minimal framework for monitoring and regulating occupational health and safety through legislation such as the Factories Act of 1948 and the standalone Occupational Safety, Health and Working Conditions Code of 2020. However, both of these laws were drafted with 20th-century work practices in mind, and elaborate revisions will be required to encompass the many critical details that are specific to wearable technologies. For instance, until recently, there were no laws specific to digital health monitoring under these provisions. Specifically, legal reforms are required to provide legal protections to the privacy of workers and address these ethical concerns. This would include enacting a data-protection law comprehensive enough to cover the use of wearable technologies, amending existing OHS laws with specific references to digital monitoring technologies, and developing ethics guidelines related to wearables in the workplace.

Wearable technologies that monitor health in the workplace are undoubtedly promising, as innovation continues, as the IoT influences the development of devices, and as AI and machine-learning applications increase. This promotes predictive health analytics within the workplace, use employment of augmented and virtual reality to enhance safety training, ultimately heralding advances in smarter, safer and more productive

workplaces. Enabling this potential requires a concerted effort, especially by governments, employers, workers and providers of technologies, to develop a workplace innovation culture favoring safety and respectful of workers' rights.

To conclude, wearable technologies have the potential to revolutionize workplace health monitoring in India and offer great benefits for worker safety and health. Achieving this can happen through answering technological questions, engaging with the sensitive ethical considerations, updating the legal framework surrounding worker monitoring, and developing a culture where workers' health and safety is paramount. By successfully addressing these challenges, India can enhance worker safety and health and become a role model for best practice around the globe in using wearable technologies to protect workers' health and safety.

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