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IMPORTANCE OF DIGITAL MODERNIZATION IN FREIGHT TRANSPORTATION

DR.S. Vasantha¹, M. Karan²

¹ Associate Professor, Department of Management Studies, Vels Institute of Science, Technology & Advanced Studies (VISTAS), Pallavaram, Chennai, Tamilnadu, India. vasantha.sms@velsuniv.ac.in

² Student MBA (2022-24), Department of Management Studies, Vels Institute of Science, Technology & Advanced Studies (VISTAS), Pallavaram, Chennai, TamilNadu, India. karancgm@gmail.com

ABSTRACT:

In recent years, the freight transportation industry has undergone a significant transformation fueled by digital modernization. This article explores the multifaceted impact of digital technologies on various aspects of freight transportation, including logistics, supply chain management, operations, and customer service. By leveraging advanced technologies such as Internet of Things (IoT), artificial intelligence (AI), block chain, and big data analytics, the industry has witnessed unprecedented improvements in efficiency, transparency, and sustainability. This abstract delves into the key drivers behind the adoption of digital solutions in freight transportation, highlighting the benefits accrued by stakeholders such as shippers, carriers, and consumers. Furthermore, it discusses the challenges and opportunities associated with this digital revolution, ranging from cyber security threats to workforce reskilling. Ultimately, this article aims to provide insights into how digital modernization is reshaping the landscape of freight transportation and paving the way for a more connected, agile, and resilient industry in the 21st century.

MEANING:

The article "Impact of Digital Modernization in Freight Transportation" examines how the sector has changed as a result of technology breakthroughs. It emphasizes how crucial it is for the freight transportation industry to adopt digital technologies like big data analytics, block chain, IoT, and AI. These technologies are changing interactions between shippers, carriers, and customers as well as transforming conventional methods and operational procedures. The paper offers a thorough examination of the consequences for stakeholders of the sector.

OBJECTIVES OF THE STUDY

- To evaluate the perceived impact of real-time monitoring on various facets of freight transportation to determine its efficacy in enhancing operational efficiency and customer satisfaction.
- To assess the perceived impact of data-driven analytics on optimizing route planning, fuel efficiency, environmental sustainability, decision-making, and cost-effectiveness in freight transportation operations
- To evaluate the perceived impact of digital platforms on fostering collaboration, reducing empty miles, enhancing efficiency, promoting transparency.
- To analyze how IoT integration is perceived to affect safety regulations, compliance with laws, overall safety enhancement, the need to invest in IoT technology for safety, and the relative efficacy of traditional monitoring techniques in guaranteeing cargo safety in freight transportation operations.

REVIEW OF LITERATURE

The study because low-temperature logistics were used extensively during the pandemic to carry vaccinations and perishable items, there was an increase in interest in and demand for cold chain solutions. Logistics companies must repeatedly and continuously monitor the status of shipments daily in order to guarantee shipping performance for minimized damage. Typing different air waybills to check the shipping status, however, frequently leads to mistakes. Additionally, tracking the status of shipments requires a lot of work, resources, inefficiency, and repetition.

O., Levkin, G., & Simak, R. (2023). The competitive dynamics of the logistics services sector have undergone a fundamental shift due to the swift development of digital technology, compelling established logistics service providers (LSPs) to embrace digitalization..

Dinah H. Alahmadi, Fatmah Abdulrahman Baothman, Mona One technology that can help with the digital transformation of industries in numerous ways is blockchain. For companies and organizations, this advanced technology can offer a decentralised, transparent, and safe environment.

The concept of Logistics 4.0 is a widely acknowledged tool for enhancing the efficacy, sustainability, and Efficiency of logistics operations. Of them, the increasingly intricate field of transportation is crucial to businesses because it affects prices and quality of service directly. In order for businesses to capitalise on the associated advantages and generate value, this study examines how Logistics 4.0 influences the architecture and setup of the transportation process.

Stradner, Sascha, and Uwe Brunner. Digitalization and related technologies make it easier for new players in the logistics sector to enter the market by lowering barriers. Established businesses may be negatively impacted by this trend as they fail to keep up with the constant advancement in technology.

Sakita, B. M., Helgheim, B. I., & Brathen, (2024). A conceptual framework for digital transformation in the maritime ports industry is developed in this article. To explain the forces behind, obstacles to, and facilitators of digital transformation, the study blends an aggregate conceptual analysis with a thorough evaluation of the literature. Next, we summarise 32 ideas that are seen to be crucial for the ports industry's successful adoption of digital transformation. Four themes become apparent as a result.

Bakir, I., Aerts-Veenstra, M., Roodbergen, K. J.B (2024). A conceptual framework for digital transformation in the maritime ports industry is developed in this article. To explain the forces behind, obstacles to, and facilitators of digital transformation, the study blends an aggregate conceptual analysis with a thorough evaluation of the literature.

Whig, P., Velu, A., Nadikattu, R. R., & Alkali, Y. J. (2024) Artificial intelligence (AI) is changing the transportation sector. It is currently used in a variety of transportation contexts, from facilitating autonomous operation of automobiles, trains, ships, and aeroplanes to improving traffic patterns. It will not only improve our lives but also contribute to the ease, safety, effectiveness, and intelligence of other modes of transportation.

Lu, H., Zhao, G., & Liu, S. (2024). Industry 4.0 and the circular economy (CE) are two current business buzzwords that assist organisations in maintaining a circular flow and maximising resource utilisation with technical support to enhance sustainability practices. The shift to Industry 4.0 and CE is both exciting and difficult. To ensure compliance with regulatory standards in freight transportation. Sustainability, and customer satisfaction within the industry, there is a lack of in-depth analysis focusing on the unique context and experiences of specific companies like Swift Cargo Pvt Ltd.

This research aims to address this gap by delving into the specific challenges, opportunities, and outcomes associated with digital modernization initiatives undertaken by Swift Cargo Pvt Ltd. By conducting a detailed case study analysis, this research seeks to provide insights into the company's digital transformation journey, including its motivations for digitalization, the strategies employed, the obstacles encountered, and the outcomes achieved. Additionally, this research aims to identify key lessons learned and best practices that can inform other freight transportation companies, contributing to a deeper understanding of the importance of digital modernization in the industry.

Descriptive statistics of real-time monitoring

FACTORS	MEAN	STANDARD DEVIATION
Real-time monitoring of vehicle and shipment status would facilitate proactive decision-making?	3.88	.393
Real-time monitoring would help in reducing delays in freight transportation	3.45	.775
Real-time monitoring improves overall efficiency in freight operations	3.02	1.329
Real-time monitoring enhances customer satisfaction by providing accurate shipment status updates	2.53	1.442
Real-time monitoring is unnecessary in modern freight transportation	3.19	1.104

Table:

The means and std deviation of the based on their real time monitoring. Among all the variables, the highest mean score goes to the real-time monitoring of vehicle and shipment status would facilitate proactive decision-making? It stated that this statement has the highest mean 3.88 with a std deviation of .393 the mean and std deviation based on the real time monitoring. Real-time monitoring is unnecessary in modern freight transportation? It stated that the statement has the mean 3.19 and std deviation 1.104. the lowest mean is studying in the real time monitoring in swift cargo freight forwarding operation is essential for identifying the strength and weakness at 2.53 and std deviation 1.442.

CONCLUSION

The significance of digital modernization in freight transportation cannot be overstated. As the global economy continues to evolve, businesses are increasingly reliant on efficient and agile logistics networks to stay competitive. Embracing digital technologies offers numerous benefits, including enhanced visibility, optimized routes, reduced costs, and improved customer satisfaction. Moreover, the integration of advanced analytics, IoT devices, and automation not only streamlines operations but also opens doors to innovative solutions and business models. As we move forward, organizations must prioritize digital modernization initiatives to adapt to changing market dynamics and capitalize on emerging opportunities in the freight transportation industry. By embracing innovation, stakeholders can pave the way for a more resilient, sustainable, and interconnected supply chain ecosystem.

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