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# **Factors Affecting Interpersonal Communication**

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#### SYNOPSIS

Effective interpersonal communication is a fundamental talent that every person has to have. An individual can improve his communication abilities by chatting with others and creating a dynamic atmosphere when you engage in such talks, according to this study on the elements impacting interpersonal communication. Interpersonal communication is the term used to describe communication that takes place when two or more people interact. On the other hand, intrapersonal communication is a different type of communication that takes place when communication takes place within an individual. Interpersonal communication can be impacted by a variety of circumstances, including language differences, noise, cultural influence, and gender. Interpersonal communication is the verbal and nonverbal exchange of specific concepts, facts, and emotions between two or more people. Interpersonal relationships often include listening and observing body language, facial emotions, and gestures. The primary emphasis of this research article is interpersonal communication and the variables that influence it. The core data for this research on the variables influencing interpersonal communication was gathered using a well-organized questionnaire. It will then be analysed using ANOVA and interpreted accordingly.

#### INTRODUCTION

Across the world, communication is a fundamental aspect of the lives of all people. Interpersonal and intrapersonal communication are the two basic categories of communication that occur. Interpersonal communication is the foundation of almost all relationships and interactions between people. It is the cornerstone of all interpersonal connections and social communication techniques. Additionally, it affects how people's bicultural changes (Kim, 2005; Kim, 2001). According to a research by (Gao, 2011), interpersonal communication among persons who reside overseas can be challenging in terms of preserving relationships and preserving their regular relationships with one another. Furthermore, it may be argued that interpersonal contact is the most crucial element in a person's life that contributes to preserving ties with society (Fogel, 1993; Kim, 2001; Gao, 2011). In order for first-year university students to have a clear and concise channel of communication with their fellow classmates, interpersonal communication is also very important.

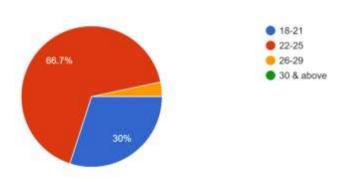
The key components that enable people to engage in effective and successful interpersonal communication are language proficiency and interpersonal communication skills. Rookies need to know the steps and methods for a successful communication, but improved communication and a positive atmosphere in the corporate sector depend on having clearer thoughts and perspectives (Sarwari & Abdul Wahab, 2017). Interpersonal interaction affects a person's ability to express himself clearly and to talk with great fluency in his native tongue. This study paper aims to analyse the many aspects that influence interpersonal communication. Furthermore, it discusses language, namely English, which is important for interpersonal communication and can sometimes be a barrier for a person.

## **METHODOLOGY**

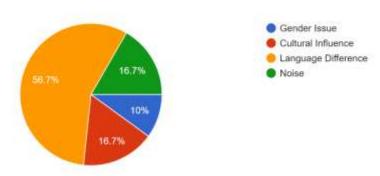
The study technique is predicated on primary data from a well-crafted questionnaire with thirty replies. Quantitative analysis will provide the basis of the interpretation. The findings and discussion section will present the analysis, which is predicated on the ANOVA statistical procedure.

## Data Analysis of Questionnaires:

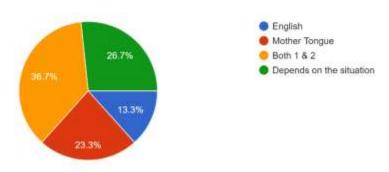




# From the following which one affects your interpersonal communication most? 30 responses

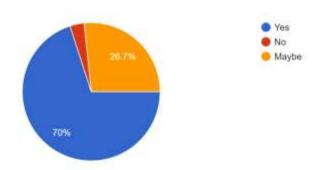


## Which language do you use more often communicating with one another? 30 responses

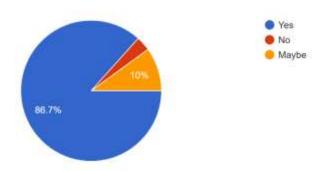


Does English language have a role in individual's interpersonal communication rather than mother tongue?

30 responses

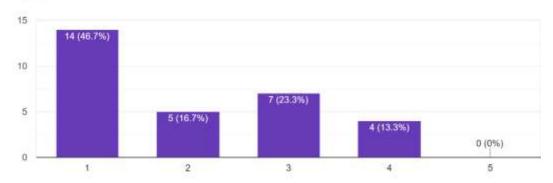


Does speaking English fluently have benefit to your interpersonal communication? 30 responses

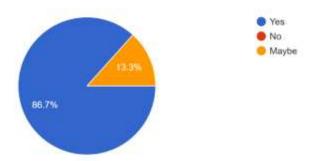


Interpersonal communication is the real need for an individual's improvement in communication skills.

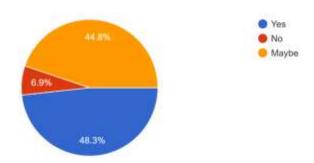
30 responses



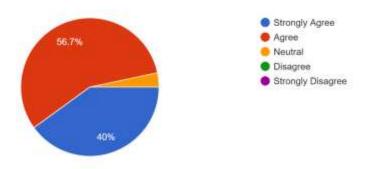
Do you think interpersonal communication lead to more clarity in his/her ideas? 30 responses



Do you think interpersonal communication is more effective than intrapersonal communication? 29 responses

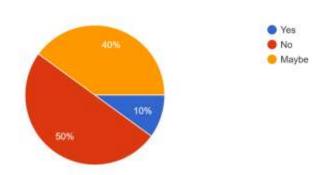


Do you think interpersonal communication leads in building better relationships? 30 responses



## Interpersonal Communication affects your health.

30 responses



For data analysis, the age and variables influencing IPC are taken into account from these surveys. An ANOVA analysis is employed. The findings and comments section contains the summary output of the variable comparison.

## RESULTS AND DISCUSSIONS

In terms of statistical analysis, the variables selected are age and the answers provided to the component that has the greatest impact on interpersonal communication. The following is the statistical analysis's result and interpretation:

## <u>Defining the hypotheses:</u>

- "H<sub>0</sub> Null hypothesis = There is no significant effect of age on the factors affecting interpersonal communication.
- H<sub>1</sub> Alternate hypothesis = There is a significant effect of age on the factors affecting interpersonal communication."

## Analysis:

"The differences are discovered to be 0.271 and 0.717 for the age and IPC (interpersonal communication)-affecting parameters, respectively.

Because ANOVA is the statistical technique employed, the outcome is dependent on the p-value, which must be more than or less than 0.05 to determine whether to accept or reject the stated hypothesis. We accept the alternative hypothesis if the value of p is less than 0.05 and the null hypothesis if the value of p is larger than 0.05."

Anova: Single Factor						
SUMMARY						
Groups	Count	Sum	Average	Variance		
Age	30	52	1.733333333	0.271264368		
Factors Affecting IPC	30	84	2.8	0.717241379		
ANOVA						
Source of Variation	SS	df	MS	F	P-value	F crit
Between Groups	17.06666667	1	17.06666667	34.53023256	2.17847E-07	4.006872886
Within Groups	28.66666667	58	0.494252874			
Total	45.73333333	59				

#### Interpretation:

Regarding the summary result, we can see that the crucial F value (tabulated F value), which is determined to be 4.0068, is less than the calculated F value, which is 34.53. As a result, we support the alternative hypothesis, which contends that age has a major impact on the variables influencing interpersonal communication, and reject the null hypothesis.

## **CONCLUSION**

Based on our study of the data and the findings, we can say that elements like gender issues, cultural differences, noise, and language barriers that hinder interpersonal communication are all impacted by age. It's obvious that people of different ages cannot speak or communicate at the same speed or fluency. For example, if we watch a conversation between a person and someone younger than them, there is a communication gap where one of the factors influences how they interact with each other. While the latter may communicate more fluently in his home tongue due to a linguistic barrier, the former may speak English rather well. Ultimately, then, regardless of a person's language of communication, culture of adoption, or gender, there should always be clarity and no hurdles to it. The capacity to overcome these obstacles and effectively communicate in a business setting should be a person's ultimate objective in order to increase a company's production and efficiency.

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