



ASPECT BASED SENTIMENT ANALYSIS USING CONVOLUTION NEURAL NETWORK AND GATED RECURRENT UNIT

Miss. Jadhav Sima C.¹, Miss. Sonawane Poonam U.¹, Miss. Khairnar Rupali N.¹, Miss. Asane Pooja R.¹, Prof. Waghmare A. I.²

¹Department of Information Technology, SND COE and RC, Yeola

²Asst. Prof., Department of Information Technology, SND COE and RC, Yeola

ABSTRACT

Aspect Based Sentiment Analysis means to recognize perspectives and feeling polarities towards a given viewpoint in audits. Contrasted and general opinion investigation, ABSA can give more point by point and complete data. As of late, ABSA has turn into a significant errand for normal language understanding and has drawn in extensive consideration from both scholarly and industry fields. The opinion extremity of a sentence isn't just settled by its substance yet in addition has a moderately critical connection with the designated angle. Hence, we propose a model for angle based opinion examination which is a blend of CNN and Gated Recurrent Unit, using the neighborhood highlights produced by CNN and the drawn out reliance learned by GRU. Broad investigations have been directed on datasets of inns and vehicles, and results show that the proposed model accomplishes great execution as far as viewpoint extraction and feeling order. Tests additionally show the incredible space extension ability of the model.

Keywords: Machine Learning, Processing, Dataset, Support Vector Machine, Database, CNN, GRU.

1. INTRODUCTION

Aspect-Based Sentiment Analysis (ABSA) is a type of text analysis that categorizes opinions by aspect and identifies the sentiment related to each aspect. The goal here for the ABSA system is to identify the two aspects ^a design and price ^a with their related sentiment. In other words, design: positive, price: negative. Aspect-Based Sentiment Analysis (ABSA) is a type of text analysis that categorizes opinions by aspect and identifies the sentiment related to each aspect. By aspects, we consider attributes or components of an entity (a product or a service, in our case). The sentiment polarity of a sentence is not only decided by its content but also has a relatively significant correlation with the targeted aspect. For this reason, we propose a model for aspect-based sentiment analysis which is a combination of Convolution Neural Network (CNN) and Gated Recurrent Unit (GRU), utilizing the local features generated by CNN and the long-term dependency learned by GRU.

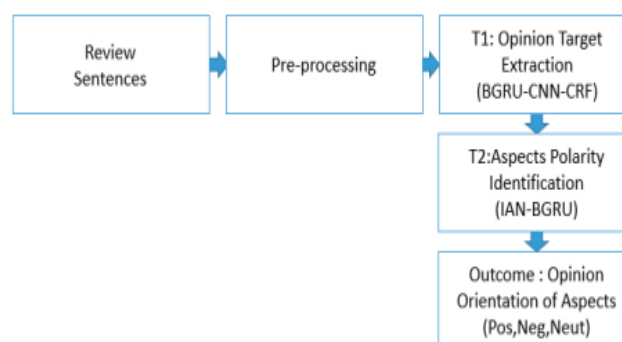


Fig-1: The overall workflow for the proposed ABSA approach.

MOTIVATION

The goal is to increase the analysis of sentiments. aim to extract important features that describe the entities along with its polarity of every aspect present in the textual content.

2. LITRATURE SURVEY

The proposed system is a Combination of Convolution Neural Network and Gated Recurrent Unit for Aspect Based Sentiment Analysis Aspect-based sentiment analysis (ABSA) aims to identify views and sentiment polarities towards a given aspect in reviews. Compared with general sentiment analysis, ABSA can provide more detailed and complete information. Recently, ABSA has become an important task for natural language understanding and has attracted considerable attention from both academic and industry fields. The sentiment polarity of a sentence is not only decided by its content but also has a relatively significant correlation with the targeted aspect. For this reason, we propose a model for aspect-based sentiment analysis which is a combination of Convolutional Neural Network (CNN) and Gated Recurrent Unit (GRU), utilizing the local features generated by CNN and the long term dependency learned by GRU.

Combination of Convolution and Recurrent Neural Network for Sentiment Analysis of Short Texts Sentiment analysis of short texts is challenging because of the limited contextual information they usually contain. In recent years, deep learning models such as convolution neural networks (CNNs) and recurrent neural networks (RNNs) have been applied to text sentiment analysis with comparatively remarkable results. In this paper, we describe a jointed CNN and RNN architecture, taking advantage of the coarse grained local features generated by CNN and long distance dependencies learned via RNN for sentiment analysis of short texts. Experimental results show an obvious

The proposed Pooled GRU model trained on a Hotels' Arabic reviews to address two ABSA tasks:

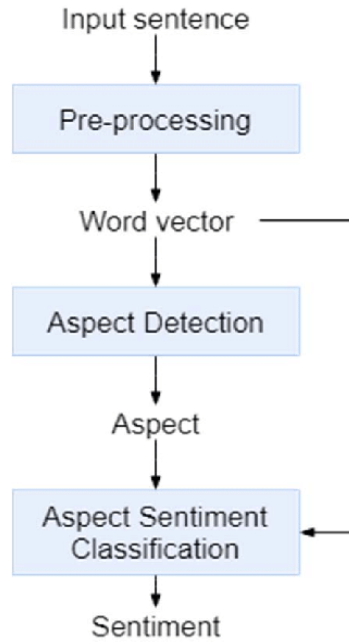
- 1) Aspect extraction.
- 2) Aspect polarity classification. The proposed model achieved high results with 93.0per F1 score in the former task and 90.86per F1 score in the latter task.

LIMITATION OF EXISTING SYSTEM

- Needs good planning and design.
- Needs a clear and complete definition of the whole system before it can be broken down and built increment.
- Total cost is higher than waterfall model.

3. EXPERIMENTAL SETUP

All experiments reported in this section are conducted on GPUs using Keras (<https://keras.io>). And the Python 3.6 programming language under Ubuntu system. For each model, we use categorical cross-entropy as the loss function and Adam optimizer with $\text{lr}=0.001$, $\beta_1=0.9$, $\beta_2=0.999$ and $\epsilon=1e-8$.



A) EXPERIMENT DATASET

1) Data Description

We conduct experiments on datasets from AI Challenger 2018 (https://ai.chuangxin.com/ai_challenger) fine-grained user review sentiment analysis competition (Corp1) and DataFountain (<https://www.datafountain.cn/>) user opinion, topic and sentiment recognition competition of the automotive industry (Corp2).

In Corp1, there are sentiments with 20 fine-grained aspects in 6 categories. Reviews in the dataset are graded into two layers deferring from their granularities. The first layer contains coarse-grained entities and the second layer contains fine-grained aspects. A concrete grade assignment is shown in Table 3. Four values [1, 0, -1, -2] are used to demonstrate the fine-grained sentiment polarities of positive, neutral, negative and unmentioned.

2) Data Labeling

For the Corp1 dataset, in this work, we mainly measure the attributes or aspects in its first layer. Since the original datasets only gives the sentiment polarity towards each sub-attribute in the second layer, the data labels should be processed to obtain the label of reviews related to each attribute in the first layer. The reviews with each attribute are labeled as:

$$\left\{ \begin{array}{l} -2 \text{ if all } \left(\begin{array}{l} \text{labels in the second layer} \\ \text{under the first layer} \end{array} \right) = -2 \\ 0 \text{ if sum } \left(\begin{array}{l} \text{labels in the second layer} \\ \text{under the first layer} \end{array} \right) = 0 \\ 1 \text{ if sum } \left(\begin{array}{l} \text{labels in the second layer} \\ \text{under the first layer} \end{array} \right) > 0 \\ -1 \text{ if sum } \left(\begin{array}{l} \text{labels in the second layer} \\ \text{under the seconde layer} \end{array} \right) < 0 \end{array} \right\}$$

B) EVALUATION METRICS

We report the accuracy, F1-score and area under the curve (AUC) of the proposed model, which are widely used as the performance evaluation metrics in multilabel classification tasks. Given a dataset D , set the length of D as N , and the number of entities that are correctly predicted as category i , actually in category i but miss-predicted as other categories, correctly predicted as another category and actually in another category but miss-predicted as category i are set as TP_i , FN_i , TN_i and N_i , respectively. Additionally, the calculation of accuracy and F1-score is shown as follows:

$$Acc = \frac{TP_i}{TP_i + FN_i + FP_i}$$

$$Weighted_P = \frac{1}{N} \sum_{i=1}^n \frac{TP_i}{TP_i + FP_i} \times N_i$$

$$Weighted_R = \frac{1}{N} \sum_{i=1}^n \frac{TP_i}{TP_i + FN_i} \times N_i$$

$$Weighted_F1 = 2 \times \frac{Weighted_P \times Weighted_R}{Weighted_P + Weighted_R}$$

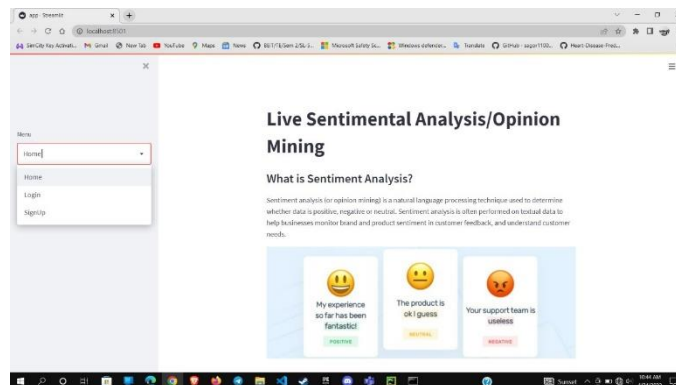
where $Weighted_P$ denotes the weighted precision and $Weighted_R$ denotes the weighted recall. Draw the Receiver Operation Characteristic (ROC) curve with False positive rate (FPR) and True positive rate (TPR). Here, the x-axis is FPR, which represents the probability of misclassifying an entity into category i , and the y-axis is TPR, which represents the probability of correctly classifying an entity into category i . The size of the area under the ROC curve is the Area under curve (AUC) value. In each category, we can calculate the FPR and TPR value at a certain threshold, then the ROC curves are drawn. In this way, a total of n AUC values is obtained, and we take these AUC values to obtain the final AUC value.

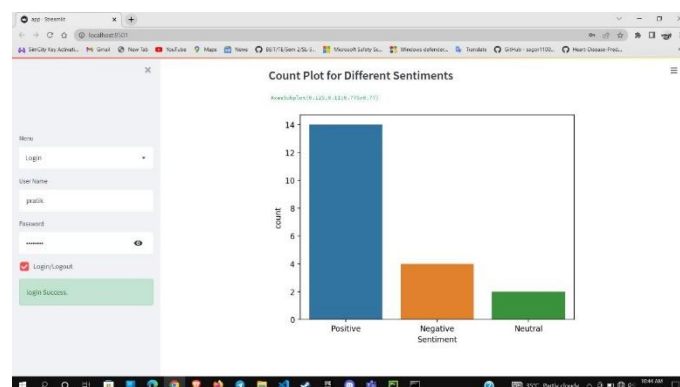
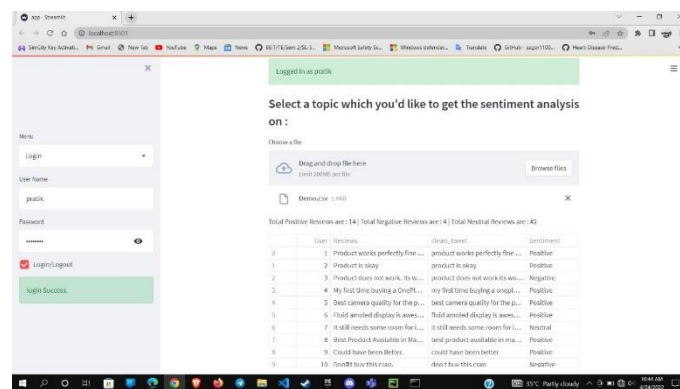
C) Domain Expansion Capability

We test the proposed model on Corp2 with the parameters set the same as the experiments on Corp1 to further verify its domain expansion capability, and the experiment results are shown in Table 8. As seen from Table 8, the model in this paper achieves a good performance on fine-grained sentiment analysis in the automotive field. Specifically, the model does better on aspect recognition in the automotive field than in the hotel field, whereas, its sentiment polarity identification performance in the automotive field is slightly worse than that in the hotel field. Overall, the model shows a comparable capability in both of the fields, which verifies its domain expansion capability.

	Aspect			Sentiment		
	Acc	F1	AUC	F1	Acc	AUC
hotel	89.61 %	89.58 %	83.06 %	77.56 %	76.23 %	83.17 %
car	93.82 %	93.64 %	86.93 %	69.89 %	64.02 %	77.42 %

Screenshots:





SCOPE:

The proposed methodology overcomes the above mentioned limitation; the outputs from multiple attentions are combined using a GRU which accounts to better prediction. GRU is similar to LSTM however it differs in the internal design as it has only two gates. Hence it takes less processing time. Finally, the softmax function is applied on the output of the GRU to predict the sentiment. The hyper parameters are fine tuned to achieve the best possible prediction accuracy. The batch size, number of epochs, learning rate and number of hops are modified to get the best results.

PROBLEM STATEMENT:

Aspect-based sentiment analysis aims to identify the sentiment polarity of aspects in a given sentence. Although existing neural network models show promising results, they cannot meet the expectations in the case of a single network structure and limited dataset. When an aspect term composes more than one word, many models use the coarse-grained attention mechanism but lead to the unsatisfactory results. Besides, the relative distance between words in a sentence is always out of consideration.

4. SYSTEM ARCHITECTURE:

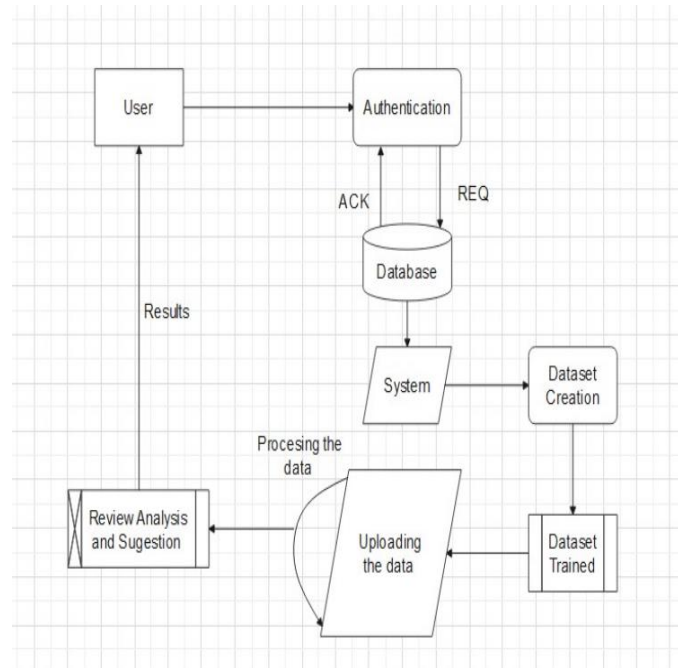


Fig -1: System Architecture Diagram

ADVANTAGES

- 1) To recognize patterns in dataset.
- 2) Training will provide proper accuracy.
- 3) Automatically analyze massive amounts of data in detail.
- 4) Easy to system.
- 5) Provide better solution in Low Cost.
- 6) Saves money and time.

APPLICATION:

- 1) Organization.
- 2) Sports Department.
- 3) Online Shopping Applications.

5. METHODOLOGY

The single problem can be solved by different solutions. This considers the performance parameters for each approach. Thus considers the efficiency issues.

- Problem Solving Methods are concerned with efficient realization of functionality. This is an important characteristics of Problem Solving Methods and should be deal with it explicitly.
- Problem Solving Methods achieve this efficiency by making assumptions about resources provided by their context (such as domain knowledge) and by assumptions about the precise definition of the task. It is important to make these assumptions explicit as it give the reason about Problem Solving Methods.
- The process of constructing Problem Solving Methods is assumption-based. During this process assumptions are added that facilitate efficient ope rationalization of the desired functionality.

6. CONCLUSION

Hence we are overcoming the drawback of existing system, we are providing the better solution than existing system in affordable cost. We proposed a system which is use to identify the aspect sentiments detection using CNN algorithm, which is based deep learning. Aspect Sentiment Analysis is often performed on aspect to help businesses monitor brand and product sentiment in customer feedback, and understand customer needs.

REFERENCES

- [1] NARISA ZHAO , HUAN GAO , XIN WEN , AND HUI LI, Received January 12, 2021, accepted January 15, 2021, date of publication January 19, 2021, date of current version January 27, 2021. "aCombination of Convolutional Neural Network and Gated Recurrent Unit for Aspect-Based Sentiment Analysis".
- [2] Xingyou Wang¹, Weijie Jiang², Zhiyong Luo, Proceedings of COLING 2016, the 26th International Conference on Computational Linguistics: Technical Papers, pages 2428–2437, Osaka, Japan, December 11-17 2016. "aCombination of Convolutional and Recurrent Neural Network for Sentiment Analysis of Short Texts".
- [3] MohammadAL-Smadi, Mahmoud M.Hammad, Sa'ad A.Al-Zboon, SajaALTawalbeh, ErikCambria, "a Gated Recurrent Unit with Multilingual Universal Sentence Encoder for Arabic Aspect-Based Sentiment Analysis" Knowledge based Systems is an international and interdisciplinary journal in the field of artificial intelligence, 2021.
- [4] Mohsen Ghorbani, Mahdi Bahaghighat , Qin Xin and Figen Ozen, Journal of A" Cloud ^ Computing: Advances, Systems and Applications (2020), "aConvLSTMConv network: a deep learning approach for sentiment analysis in cloud computing".
- [5] J. P. Aires, C. Padilha, C. Quevedo and F. Meneguzzi, "A Deep Learning Approach to Classify Aspect-Level Sentiment using Small Datasets," 2018 International Joint Conference on Neural Networks (IJCNN), Rio de Janeiro, 2018, pp. 1-8.
- [6] S. Chen, C. Peng, L. Cai and L. Guo, "A Deep Neural Network Model for Target-based Sentiment Analysis," 2018 International Joint Conference on Neural Networks (IJCNN), Rio de Janeiro, 2018, pp. 1-7.
- [7] M. Pota, M. Esposito, M. A. Palomino and G. L. Masala, "A Subword-Based Deep Learning Approach for Sentiment Analysis of Political Tweets," 2018 32nd International Conference on Advanced Information Networking and Applications Workshops (WAINA), Krakow, 2018, pp. 651-656.
- [8] Nguyen, Hy & Shirai, Kiyooki, "A Joint Model of Term Extraction and Polarity Classification for Aspect-based Sentiment Analysis," (2018), 323-328. 10.1109/KSE.2018.8573340.
- [9] Wei Xue, Tao Li, "Aspect Based Sentiment Analysis with Gated Convolutional Networks," Proceedings of the 56th Annual Meeting of the Association for Computational Linguistics (Long Papers), pages 2514–2523 Melbourne, Australia, July 15 - 20, 2018
- [10] N. Jihan, Y. Senarath and S. Ranathunga, "Aspect Extraction from Customer Reviews Using Convolutional Neural Networks," 2018 18th International Conference on Advances in ICT for Emerging Regions (ICTer), Colombo, Sri Lanka, 2018, pp. 215-220.