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## **Development of Communicative Competence of Working Professional**

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### **Introduction:**

It is always a matter of debate to find out appropriate ways to develop communicative competence at various levels. If somebody is practicing enough to develop competence, s/he is developing knowledge as well as analytical abilities simultaneously. Relatively, it also develops better imagination. Working professionals feel a bit uncomfortable to provide quick replies. Perhaps, limited classroom practices and few hours training of private coaching classes is not that much adequate to become confident users of commercial English.

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### **Various reading skills developing activities:**

Reading and speaking are considered as the best mental work out. It helps to recall the information, develop critical thinking skills and stimulate vocabulary power too. There are many benefits of such mental work out. Here, the researcher will talk about language development of working professionals. It is a universal truth that fluency is the specific requirement to get job. Learners need specific training to develop competence in organized manner. Training is an organized method of learning and development which expands the efficiency of the individual, group and the organization. (Goldstein and Ford 2002)

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### **What working professionals do to improve their language?**

In India, English is considered a language of professionals. Because, people use it at their job places more than home. They serve various purposes by using English. Their medium of instruction is in English language. And they are more confident users of English language due to excellent schooling, college education and professional training in metro cities. The major advantage of the present scenario is to have established global connections because of internet and rapid transport services. Learners usually catch opportunities to talk with native speakers. Such communication is also a one kind of learning too. In this sense, the positive learning environment is always encouraging and beneficial for learners. But, working professionals spend limited time to polish their language. It is always a matter of balancing for such enthusiastic learners to manage the working and learning hours. In the long run, teacher's knowledge and motivation can make language learning possible. Krashen suggested in this regard "The teacher is aware of the student's needs and makes an effort to make her verbal communication more understandable based on the student's linguistic needs. Making the message understandable for students is referred to as Comprehensible Input (Krashen 1985).

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### **Most of the English language working professionals are belonging to**

- 1. Engineering field,**
- 2. Business and Management field ,**
- 3. Applied Sciences, medical science,**
- 4. Banking and accounting field**
- 5. IT**

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## Language studies

English language users are associated with economic progress. They belong to various fields. The major portion is bilingual one. They use their native or regional language as well as English to communicate. Here, English is most preferred language to read and write among working professionals. It has commercial usages. People use it for commercial purposes and also known as common language of a region. Undoubtedly, it is widely used in southern India. English exists in Indian education, Indian culture, and professions. In India, career oriented people are actively involved in English language learning to polish their language skills. They feel that they continuously require fluency in English and consider as necessity too. It is very much acceptable medium of communication. According to Brown “communicative goals are best achieved by giving attention to language use and not just usage, to fluency and not just accuracy, to authentic language and contexts, and to the students’ eventual need to apply classroom learning to unrehearsed contexts in the real world.” (Brown 1994),

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## English for working professionals:

Persistently, young working professional are involved in reading and writing skills development because of commercial need. So, Young professionals with entrepreneurial ambitions know that they have shortage of experience and money; hence, they attempt to join company which provide training programs to prepare their employees for the betterment of future (Feldman 2000). They learn it through the professional instructor or tutor. They spend money to complete standard Spoken English courses too. They also take the help of employers to overcome their communication problems. Very often, Employers assists other co-workers to figure out the meaning by reading complex sentence structures. They use free online translation facility as well as dictionary to comprehend difficult language expressions in a context. They often send their written expressions to other frequent users in order to make correction. They need help and suggestion of other accurate users.

### Tips to develop language skills.

#### 1. Listen podcast:

Comprehending information visually is important strategy to develop competence. It is always marked and considered as productive means of achieving competence. This is highly used technique in metro cities due to internet facilities and other technical tools.

#### 2. Vocabulary development:

it is always fruitful to know new words and put into practice to build better vocabulary power. If a learner encounters new vocabulary or phrase, he or she should put it in to practice. Here, learner can use recently encountered words in appropriate context in order to memorize it. Vocabulary development is unswervingly associated to achievement. Because learners can describe various matters, explain complication, and narrate incidents better than others. Vocabulary developments provide support to verbal and written expressions and make the users more confident. Learners can highlight complex expressions while reading and find out meaning in order to add to their own word bank. If learners carry a dictionary in a pocket and use it frequently, such dedication is always beneficial to develop strong vocabulary power. Certainly, it helps to development of all the four skills.

#### 3. Clean grammar:

The correct use of grammar is as essential as rich vocabulary and correct spelling in writing. Working professionals should work on it to avoid grammatical mistakes in order to achieve accuracy while writing report, letter and descriptive analysis and so on. Actually, perfection in writing is helpful to reduce stress by understanding the content and learning to write sentences without hesitation. Working professional should learn to choose effective words and arrange them in a sentence to deliver a meaningful sentence.

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## English for Commercial purposes:

Languages learning for commercial purposes are mainly associated to the development of presentation skills, speaking skills and writing skills. Undoubtedly, a conversation partner can help you to practice second language if he or she has same interest. Here, learners can fill more comfortable with such second language conversation partners. Mostly, working professionals in India are bilingual or multilingual. They know three or more languages. They often encounter regional or native touch during spoken and written communication. Because English is their second language.

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