



Does Online Communication Makes the World Bigger or Smaller?

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ABSTRACT

This paper is called for in the field of online communication. Earlier in the past years, there are two types of communication viz. Verbal and Non Verbal Communication. In these communications, face to face meetings of people who include in communication is necessary. But nowadays, the worldwide use of online communication sources increased a lot. Basically, the sharing of information and communication over the internet from computers, laptops, smartphones or any other devices. With the help of online communication sources, we can easily contact people who live in any corner of the world. We can talk to them by chats, calls, video calls. We can also send them any information like photos or videos, etc. So, this study will find that the online communication make the world bigger or smaller.

Keywords: online communication, worldwide, internet, chats, video calls, world smaller.

I. INTRODUCTION

In today's day to day life, at most people use online communication sources for contacting the other people. Because, it is the easiest way for the contact between the people situated at two different ends whose distance doesn't matter in their contact. The distance between the people who include in communication does not makes sense in their communication through internet in online way. Both communicators are either closer in distance or far away from each other, they can easily communicate by online communication. Nowadays, every official or other work or activities can be done from online platform. But, in all that cases, good internet connection in mandatory. Without internet, online communication can't be done. There are various types of online communication that we are going to study in this research paper.

II. METHODOLOGY

For finding that the online communication makes the world bigger or smaller, we'll learn the different types of online communication. We'll gather information about these types of online communication and analyse it to determine that the online communication makes the world bigger or smaller. For collecting information, we'll use various websites and collect information from there. Also we'll search on the Google search engine for the information about various types of online communication.

Types of the online communication:^{[1][2]}

1. Email (Electronic mail)
2. Video Conferencing
3. Social Networking
4. Chat room
5. Forums
6. VoIP (Voice over Internet Protocol)
7. Whiteboards

Sources or Service Providers for each type:

1. Email: Gmail, AOL Mail, Outlook, Zoho Mail, Yahoo Mail, ProtomMail, Yandex Mail, GMX Mail, etc. ^[1]
2. Video Conferencing: Skype, Zoom, Google Meet, MS Teams, Lifesize, BlueJeans, Uber Conference, Adobe Connect, etc. ^[1]
3. Social Networking: Facebook, WeChat, Skype, YouTube, Twitter, LinkedIn, Snapchat, Tumblr, Pinterest, Instagram, etc. ^[1]

4. Chat room: Zobe, Badoo, Tiny Chat, WhatsApp, Imvu, ChatIb, MocoSpace, etc.^[1]
5. Forums: Adobe, World of Warcraft, Ubuntu, The Chronicle of Higher Education, Breaktime 3, Airbnb Host, Reddit, Slashdot, Digital Spy, Vegan, etc.^[3]
6. VoIP: Skype for Business, Ring Central, 8*8, Dialpad, Jive, etc.^[1]
7. Whiteboards: Microsoft Whiteboard, Google Jamboard, Mural, Draw.chat, Whiteboard Fox, Miro, Witeboard, Crayon, ConceptBoard, etc.^[4]

III. Analysis

In the analysis, we'll analyse information about all types of online communication in the point of view of determining that “does online communication makes the world bigger or smaller?”

1. Email: Email is an internet service which can be used by users who have an Email account and internet connection. An Email may contain text messages in letter format and attachments such as files, photos, videos, links, etc.^[1]

<https://www.google.com/amp/s/www.onmanorama.com/lifestyle/news/2020/05/17/dos-donts-during-videoconferencing-know-your-etiquette.html>



Fig1.1: Email service providers

2. Video Conferencing: Video conferencing is a live video-based meeting between two or more users in different locations conducted by transmitting audio and video data in real time.^[1] The main advantage of video conference is that we can conduct a meeting and conclude it successfully from our home or any place by using video conferencing. There is no need for all people include in conference should come and meet at one particular place.

<https://www.google.com/amp/s/www.onmanorama.com/lifestyle/news/2020/05/17/dos-donts-during-videoconferencing-know-your-etiquette.html>



Fig1.2: Video conferencing

3. Social Networking: Social networking is the use of websites and other internet services to communicate with other people (talk, make new friends, share information, ideas and interests).^[1] Using social networking sites we can talk with our friends, provide news, stay in touch with each other, get or provide life updates and interests. Profile pages are helpful for knowing the person.

<https://www.google.com/amp/s/www.onmanorama.com/lifestyle/news/2020/05/17/dos-donts-during-videoconferencing-know-your-etiquette.html>



Fig1.3: Social networking

4. Chat Room: Chat room is an online service that allows people to communicate by typing messages to each other in real time.^[1] Two people can easily talk to each by typing text messages without any face to face meeting.

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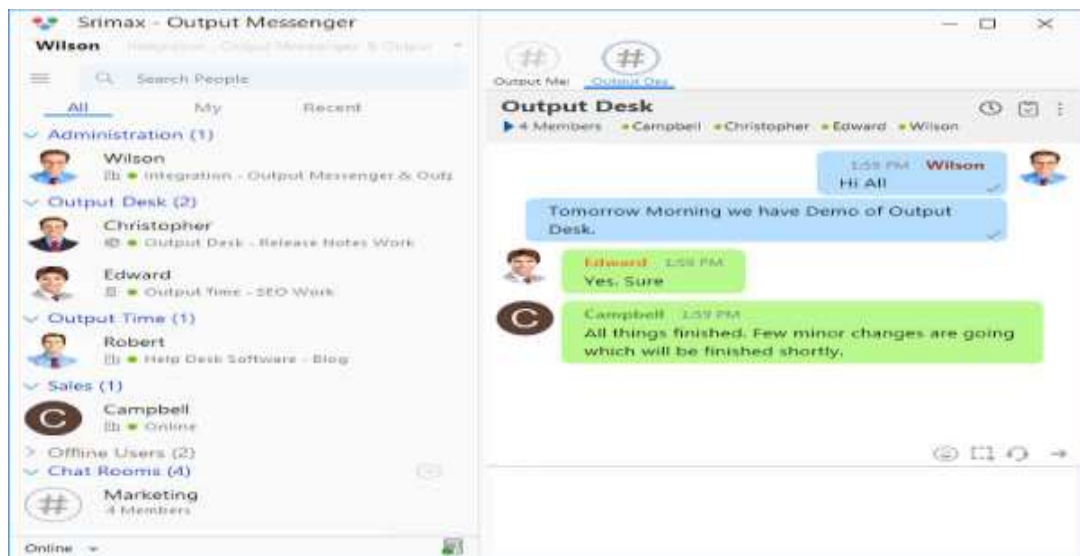


Fig1.4: Chat room

5. Forums: Forum is the areas like discussion board, discussion groups, bulletin groups where we can post the questions and answers as comments.^[2] We can get lot of valuable information and answers of our queries from forums while sitting at our home. There is no need to meet personally to the person for our query's , because we get our answer from our smartphone or computer with the help of forum.

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Fig1.5: Forums

6. VoIP: VoIP is a telephone connection over the internet and it allows users to make calls over the internet.^[1] VoIP is very helpful for communicating people through audio oriented way. Nowadays, many companies also started to use VoIP system over traditional phone line system.

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Fig1.6: Forums

7. Whiteboards: Whiteboards are interactive boards which are mostly used for online communication in education. With the help of whiteboard user can draw or write anything by mouse to communicate with others. Whiteboards have become the best online education tools due to the reason their features help in learning.^[2] In last 1-2 years, whiteboards are used a lot for online lectures during covid19 pandemic. But students got much help of whiteboards for easily understanding the teaching while attending the lectures from their home.

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Fig1.7: Whiteboards

IV. CONCLUSION

The purpose of this research was determining that “Does online communication make word bigger or smaller?” So, by the analysis of various information about online communication, it seems that we can do any activity while sitting at home through the online platform. Before the development and advancement in the field of online communication, it was necessary to meet the person in actual with whom we want to communicate. Or for conference, gathering of people who include in conference at one particular place was mandatory. Due to lack of sources of online communication, the actual meeting and reaching that particular place for meeting was mandatory before the development in online communication field. Since the development and advancement occurs in the online communication field, we can do any activity, any work from our home in easier and understanding way. We don't need to go anywhere to meet anyone for any work. We can reach them, we can meet them and we can complete our work or job from our home with the help of online communication. Therefore, it seems to be the world become smaller since the online communication became developed. So, from our research and analysis we concluded that the online communication makes the world smaller.

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